

Hotel: The Royal Suites Yucatán by Palladium
Category: 5
Brand: The Royal Suites by Palladium
Address: Carretera Chetumal-Puerto Juárez Km, 256-100, 77710 Municipio Solidaridad - Mayan Riviera, Mexico.
Destination: Mayan Riviera, Mexico.
Tel: +52 9848 772100 **GPS-Pos:** 20°26'14.02"N, 87°17'17.22"W
Fax: +52 9848 772105 **Payment Option** Visa, MasterCard, AMEX, Cash USD
Email: royal.riviera@fiestahotelgroup.com
Local Currency: MXP
Total Tax %: 0
Construction: Built in 2005, n° building 14, n° floors 1-3, n° lifts 0
Hoteltype: Holiday Resort, Beach Resort, Only adults Luxurious Resort. All Inclusive Resort.



General Information:

The Royal Suites Yucatán is an exclusive section within the facilities of the Grand Palladium Mayan Riviera Complex Resorts & Spa. The concept of The Royal Suites is differentiated by its personalized service for adults > 18 y. only. Enjoy privacy, relaxation and tranquility in this luxurious resort.

All guests staying at The Royal Suites Yucatán have the possibility to use all the facilities of the other four resorts located at the Grand Palladium Mayan Riviera Complex Resorts & Spa. Ecological paths throughout the resort complex.

Webcam at: <http://200.79.225.81:8080/view/index.shtml> and <http://200.36.58.250/cgi-bin/guestimage.html>

Other available Material:

All-Inclusive Plan / Resort map / Spa map / Brochure / Wedding Brochure / Event & Conference Brochure/The Royal Suites Brochure.
Travelyucatan.com

Hotel Services:

Personal and exclusive treatment within the Grand Palladium complex. Private air-conditioned 24h lobby and checkin. Frontdesk service. Private check-in from 3:00pm, private check-out by 12:00pm, Late check-out posible subject to availability (2008: until 4pm 40USD, until 6pm 60USD; Prices can change). Express check-out. Day-pass (9am to 6pm) and night pass (6pm - 1am) each 60USD-Prices can change. Fax and telephone service *, Internet access (rooms and lobby) free of charge, Free WI-FI in all lobbies of the Grand Palladium complex and The Royal Suites Yucatán. A lounge in the reception area offering free international digital and printed press, coffee, snacks, international and premium drinks. Newspaper deliver to the room under requirement *, Night courtesy in the rooms, Concierge service. Shuttle golf cart service within the complex for the exclusive use of guests staying at The Royal Suites, Wake-up service, Laundry service *, Luggage room, Currency exchange, Outdoor parking, Handicap accessible, ATM Machine in hotel, Ice machine in all the room areas, Security personnel, Fire alarm, Smoke detectors, Non-smoking lounge, Smoking lounge, Games room, Reading lounge, Covered theater, 2 open air Theatres, Discotheque in the Grand Palladium Riviera, Direct access to the beach from the 5 Resorts, Private beach area for guests staying at The Royal Suites with waiter service and bali beds, private pool with integrated Jacuzzi with towel and waiter service, pool bar with international and premium drinks. Room service without extra charge. Daily minibar refill (drinks and snacks). Unlimited dinners at the A la Carte Restaurants with the possibility of reservation, Beauty salon *, Hair salon *, Handcrafts market *, Doctor in hotel *, Guest services table, Conference rooms, Dancing with orchestra, Wedding service, Shopping Centre *: Internet café *, Supermarket, Photoshop, Logo shop, Boutique, Souvenirs, Handmade gifts and crafts, Bookstore, Tobacco, Jewellery store, Clothing store. Catholic mass on Saturdays and Sundays 5pm. At the Chapel nearby GP Colonial lobby. 2 Flamingo ponds (one on the Grand Palladium Colonial side and a different one on the Grand Palladium Kantenah side), 1 crocodiles habitat with an exhibition of their feeding (one on the Grand Palladium Riviera side and a different one on the Grand Palladium Kantenah side), Jungle and Gardens areas.

Water treatment plant with state-of-the-art reverse osmosis purification system guarantees drinking quality of tap water. Environmentally friendly offsite waste management including waste separation and recycling (no waste water)

pumped into the ocean).

Languages spoken by the staff: Spanish, English, French and German.

External Services:

Car rental *, Hospital 30km away *, Movie Theatre Cinépolis 30km away*.

Sports Entertainment:

Times can change according to season.

Private beach area and exclusive pool for the guest at The Royal Suites Yucatan:

The Royal Pool: Unlimited towel service, Located in The Royal Suites area, Surface area: 500 m2, Maximum 1,40 meters deep, integrated Jacuzzi, Open: 8:00am – 8:00pm. Pool bar with international premium drinks. Waiter Service.

Private beach area for the exclusive use next to the La Jarra Bar (located in the Grand Palladium Kantenah Resort & Spa). Waiter service at the beach. Balibeds. Transportation to the beach under requirement.

Eight Freshwater Pools (incl. a Salt Water Pool) and pool at the SPA: Free umbrella, sunbed, shower and towel service.

Large Lake-Style Pool: Located at the Grand Palladium Colonial. Surface area: 3224 m2, Maximum 1,60 meters deep, Four built-in jacuzzis, Swim-up bar, Open: 8:00am – 8:00pm. Pool adapted for children.

Adult Pool: Located in the Grand Palladium Colonial. Surface area: 500 m2, Maximum 1,50 meters deep, Jacuzzi, Bar service, Open: 8:00am – 12:00am.

El Rinconcito Pool: Located in the Grand Palladium Kantenah, close to the Shopping Center. Surface area: 500 m2, Area for children, Maximum 1,15 meters deep, A built-in jacuzzi, Bar service. Open: 8:00am – 6:00pm.

Large Lake-Style Pool: Located at the Grand Palladium Riviera area. Surface area: 3224 m2, Maximum 1,20 meters deep, Four built-in jacuzzis, Swim-up bar, Pool adapted for children, towel service. Open: 8:00am – 8:00pm.

The Island Pool: Located in the Grand Palladium White Sand, Surface area: 500 m2, Maximum 1,20 meters deep, Adult pool, Jacuzzi, Open: 8:00am – 12:00am.

Las Rocas Pool: Salt Water pool, located near the sea. Maximum 1,50 meters deep, Area for children, Open: 10:00am – 6:00pm.

Activities & Sport Facilities:

Fitness Center (7 am to 9 pm), Aerobics, Aquatic gymnasium in the pool, Waterpolo, Mini-golf, Table tennis, Archery range, BB Guns range, Darts, Billiards *, Petanque, Six tennis courts(floodlight *), Two paddle courts, Two badminton nets, Two basketball nets, A soccer and football field (artificial turf), Three beach volleyball nets, 1 multiuse field, 2 shuffleboard, participatory games.

Water Sports at the Beach:

Diving *, Snorkelling, Catamaran, Kayak, Windsurfing, Deep-sea fishing *, Pedal boats. Windsurfing, catamaran and sailing courses *.

Entertainment:

A complete, daily program of sports activities and entertainment on the beach and at the pool. Shows and games every night at the theatre. Activities program includes i.e. stretching, volleyball, aerobics, archery, merengue classes, olympics at the beach, water polo, water aerobics, darts, gregorio gregorito game, rifle shooting, spanish lessons, mini golf tournament, salsa lessons, quizzes, beachball, soccer, showtime, playstation tournament, pool tournament, petanca tournament, beach soccer, table tennis tournament, sand castle competition, treasure hunt, basketball tournament, horse shoes, mexican games, beer drinking contest, kayak race, freesbees game, tennis tournament, karaoke. Discotheque Sunset Boulevard at the Grand Palladium Riviera Resort & Spa, air conditioned and open from 11:00pm – 2:00am.

Food Beverage:

Times can change according to season.

1 exclusive Restaurant, exclusive Pool- and Lobbybar, private beach area with waiter service and Bali beds. Minibar at room restocked daily (drinks and snacks).

Unlimited A-la-Carte Dinners (reservation 24h in advance possible).

Two Bars and a Restaurant for the Exclusive Use for guest at The Royal Suites Yucatán:

El Jardin Restaurant: Personalized service, breakfast and dinner featuring buffet or a la carte service.

Lobby Bar Royal: Located in the Royal lobby. Drinks service, Open: 8:00am – 12:00am.

La Terraza Bar: Next to the Royal Pool. Drinks service, Open: 9:00am – 12:00am, with international premium drinks and waiter service.

* All the bars at the Royal Suites Yucatan have international drinks and Premium brands.

Times can change according the season.

Buffet Restaurants:

La Hacienda Restaurant: Located in the Grand Palladium Colonial. Air conditioning, Italian corner, Mexican corner and Show Cooking

Breakfast: 07:00am – 11:00am, Lunch: 1:00pm – 3:30pm , Dinner: 6:00pm – 10:30pm

Tikal Restaurant: Located in Grand Palladium Kantenah. Air conditioning, Italian corner, Mexican corner and Show Cooking.

Breakfast: 07:00am – 10:30am, Dinner: 6:30pm – 10:30pm

El Gran Azul Restaurant: Located at the main pool of the Grand Palladium Colonial and the Grand Palladium Kantenah. Italian corner and Show Cooking.

Breakfast: 11:00am – 11:45am, Lunch: 12:00 – 4:00pm, Snack: 4:00pm – 5:00pm, Tea time: 5:00pm – 6:00pm, Bar Service: 10:00am – 01:00am

Kabah Restaurant: Located in the Grand Palladium Riviera. Italian corner, Mexican corner and Show Cooking, Air conditioning.

Breakfast: 07:00am – 11:00am, Lunch: 1:00pm – 3:30pm, Dinner: 6:00pm – 10:30pm,

La Laguna Restaurant: Located under the palapa, With views of the main pool and lake at the Grand Palladium Riviera & White Sand, Italian corner and Show Cooking.

Breakfast: 11:00am – 11:45am, Lunch: 12:00 – 4:00pm, Snack: 4:00pm – 5:00pm, Tea time: 5:00pm – 6:00pm, Bar Service: 10:00am – 01:00am

A la Carte Restaurants:

Dinner service - Reservation not required, pager system. Open: 5:30pm – 10:30pm

Mare Nostrum Restaurant: Located in the Grand Palladium Kantenah. Mediterranean style cuisine.

Sumptuori Restaurant: Located in the Grand Palladium Kantenah. Japanese style cuisine.

La Adelita Restaurant: Located in the Grand Palladium Colonial. Mexican cuisine.

El Dorado RestRoom size: Closet 0,85; Bathroom 4,85; Room 25,6; Balcony 5,6; Total 36,9.aurant: Located in the Grand Palladium Colonial. Steak House.

Portofino Restaurant: Located in the Grand Palladium White Sand. Italian style cuisine.

Rodizio Restaurant: Located in the Grand Palladium White Sand. Brazilian cuisine.

Bamboo Restaurant: Located in the Grand Palladium White Sand. Asian style cuisine.

Ribs & More Restaurant: Located in the Grand Palladium White Sand. Grill and barbecue style dinner.

Punta Emilia Bar: "A la Carte" dinner "Rice & Fish". From 6:30pm - 10:00pm. Reservation required.

Early Breakfast at the lobby bars, continental breakfast (GP Riviera, GP Colonial) 5am - 7 am.

Beach BBQ at least every Friday, seating at 7pm and at 8:30pm with music, tables on the beach. Reservations required.

Dress Code: Shirts with sleeves are required in all restaurants, it is requested that men wear long pants and do not wear sandals in the a la carte restaurants.

All of our Restaurants are non smoking, except the Gran Azul and La Laguna.

Bares:

Kantenah Bar: Located at the lobby in the Grand Palladium Kantenah. Drinks service, Open: 10:00am - 12:00 am

Churchill Bar: Located in the Grand Palladium Kantenah. Smokers permitted, International Premium drinks, Open: 6:00pm - 12:00am.

Hemingway Bar: Located in the Grand Palladium Kantenah. Non-smoking, Premium international drinks, Reading lounge and books offered, Selection of table games. Open 6:00pm - 12:00am.

El Rinconcito Bar: Located in the El Rinconcito pool in Grand Palladium Kantenah. Drinks service, Open: 10:00am – 6:00pm.

La Jarra Bar: Located in the beach in front of Grand Palladium Kantenah. Drinks service, Open 10:00am – 6:00pm.

Colonial Bar: Located at the lobby in the Grand Palladium Colonial. Drinks service, Open: 10:00am - 12:00am.

Swim Up Bar: Located in the main pool in Grand Palladium Colonial. Drinks service, 10:00am - 8:00pm during summer. 10:00am - 6:00pm during winter.

Gran Azul Bar: Located at the main pool in Grand Palladium Colonial. Drinks service, 10:00am - 01:00h.

La Plaza Bar: Located next to the Grand Palladium Colonial. Drinks service, Open: 08:30pm - 11:00pm.

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Beach Bar: Located in the beach in front of Grand Palladium Colonia & Kantenah, 24 hour snacks and drinks. Any alcoholic drink between 8:00pm – 8:00am (only beer and soft drinks).

Riviera Bar: Located at the lobby in the Grand Palladium Riviera. Drinks service, Open: 10:00am - 12:00am.

El Teatro Bar: Located in the Grand Palladium Riviera. Drinks service. Open: 8:30pm – 11:00pm.

La Laguna Bar: Located next to La Laguna restaurant in the main pool, Drinks service, Open: 10:00am – 1:00am.

White Sand Bar: Located at the lobby in the Grand Palladium White Sand. Drinks service, Open: 10:00am - 12:00am.

El Desván Bar: Located in the Grand Palladium White Sand. Non-smoking bar, Premium international beverages, Reading and games room, Table games selection, Air conditioned. Open: 6:00pm - 12:00am.

Swim Up Bar: Located in the main pool of Grand Palladium White Sand & Riviera. Drinks service, Summer: 10:00am – 8:00pm, Winter: 10:00am – 6:00pm.

Punta Emilia Bar: Located at the Grand Palladium White Sand & Riviera. 24 hour next to the beach, Drinks and snacks service. "Rice & Fish" served "a la carte" from 6:30pm to 10:00pm. Any alcoholic drink between 8:00pm – 8:00am (only beer and soft drinks).

Secret Bar: At the adult only pool, Located in Grand Palladium Colonial. Drinks service, Open 10:00am - 12:00am.

La Isla Bar: Next to the only adults pool, Located at the Grand Palladium White Sand. Drinks service, Open: 10:00am - 8:00pm.

Las Rocas Bar: Next to the salt-water pool. Drinks service, Open: 9:00am - 8:00pm

Four bars at the Theme Restaurants

Disco Sunset Boulevard: Located at the Grand Palladium Riviera. Drinks service from 11:00pm - 02:00am. Minors under the age of 18 not permitted in the Disco.

La Terraza Bar: Exclusive for the guests at The Royal Suites Yucatán, Open: 09:00am-12:00am

Bar Lobby Royal: Exclusive for the guests at The Royal Suites Yucatán, Open: 08:00am – 12:00am

Sports Bar: Located at the lobby in the Grand Palladium Colonial: Snacks and drinks service, Open: 10:00am – 1:00 pm.

Service alcoholic drinks prohibited for minors less than 18 years of age.

Early Breakfast at the lobby bars, continental breakfast (The Royal Suites Yucatán, GP Riviera, GP Colonial) 5am - 7 am.

Room Service, free of charge

Royal Room Service Menu, 24h (2008, subject to change and availability):

BREAKFAST available 7am - 11am.

Location:

How to get to The Royal Suites Yucatán by Palladium *****

By Car: From the Cancún airport take the Chetumal-Puerto Juárez highway in the direction of Tulum, going through the towns of Puerto Morelos, Playa del Carmen and lastly, Puerto Aventuras. From this last town, continue driving for five more minutes and you will find the resort on your left.

By Taxi: From the airport taxi stop, the resort is about 80min/80km away and the trip costs approximately \$65 USD.

Transfer Service:

The Grand Palladium Mayan Riviera Complex Resorts & Spa offers a transfer service from or to the airport.

Cancun Airport (CUN) – Grand Palladium Resorts:

75\$ USD (for 2 people)

110\$ USD (from 3 to 8 people)

Grand Palladium Resorts - Cancun Airport (CUN):

65\$ USD (for 2 people)

100\$ USD (from 3 to 8 people)

Service upon request and previous reservation. Trip takes about 80min. Orientative rates subject to change.

Points of Interest:

Distance to Playa del Carmen: 32km, Distance to Cancun: 95km, Distance to Tulum: 30km, Distance to the airport: 80km, Distance to the beach: 0km, Distance to taxi stop: 0km, Distance to bus stop: 0 Km.

Destination:

Mexico:

Mexico is a federal republic formed by 32 federal entities that take up the meridional part of North America. In agreement with the current Mexican Constitution, the official name of the country is the United Mexican States and the capital of all of the federal powers is Mexico City, whose territory has been designated as Distrito Federal

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(Federal District).

The country's territory extends north until the United States; to the east until the Gulf of Mexico and the Caribbean Sea; in the southeast until Belize and Guatemala; and to the West until the Pacific Ocean. The surface area of Mexico occupies nearly 2 million square kilometres. This large territory is home to 103 million people, which makes it the largest Spanish-speaking country, although Spanish is not the only language spoken in Mexico. Numerous indigenous languages are spoken throughout the country and are recognized as national languages by the Mexican state. The history of this territory dates back to more than 30 thousand years, a time in which many different cultures lived, including the Mayan culture. The Mayan city of Chichén-Itzá is one of the new Seven Wonders of the World.

Mayan Riviera:

The Mayan Riviera is the touristic area situated along the Caribbean Sea in the state of Quintana Roo, Mexico. Geographically it extends along the coast with a longitude of 130km, from the town of Puerto Morelos in the north to the town of Punta Allen in the south.

Created in 1998 under a mandate by public authorities (State of Quintana Roo, Canton de Solidaridad) and by the professional organizations of tourism in the area, the Mayan Riviera became, along with Cancun, the most important tourist destination in Mexico and one of the most visited destinations in the world.

Playa del Carmen is the head of the municipality of Solidaridad y boasts more than 23 thousand hotel rooms. Similar to Cancun, the beaches of the Mayan Riviera are distinguished by having a fine, white sand and a beautiful, turquoise blue sea. In addition, the region is geologically formed by a large limestone plateau, which has the particularity of being permeable; over time numerous networks of small caves and subterranean caverns, also known as "cenotes" or water-filled caves have been formed, some of which are accessible to the public.

Details of Interest: Official Time: UTC -6, Cancun, Dallas, Kansas. Official Language: Spanish. Official Currency: Mexican Peso. Population: 103.264.000. Electricity: 110 V (a European adapter is needed).

Visits & Excursions:

Chichén Itzá – Valladolid and Blue Cenote *:

Visit Valladolid, one of the oldest cities of the Americas. Admire the beautiful archaeological zone of Chichén Itzá accompanied by a certified guide. Enjoy a delicious lunch and a final trip to the spectacular Blue Cenote of Sammulá, where you will be able to swim and take pictures of this natural wonder.

Xcaret *:

Enjoy a day full of ecological activities: an underground river adventure, a visit to the aquarium and zoo, a bird and butterfly exhibit, marine tortoises, a beautiful cove and beach, a greenhouse of orchids, the lagoon, etc. A wonderful show of traditional Mexican folklore and dance will delight audiences.

Tulum & Snorkel *:

Explore Tulum, the beautiful archaeological site next to the Caribbean Sea. Afterwards discover the virgin cove of "Yal Kú" where you will be able to enjoy the natural surroundings and snorkel while admiring the great variety of marine life.

Tulum & Xel-Há *:

Visit the famous archaeological site of Tulum, constructed on a cliff with a beautiful view of the Caribbean Sea. Afterwards, discover the ecological park of Xel-Há where you will enjoy an excellent opportunity to snorkel while surrounded by stunning, multi-colored fish. The park offers an All-Inclusive Plan for a truly unforgettable day.

Tulum Jungle & Cenotes *:

Discover Tulum, the beautiful archaeological site next to the Caribbean Sea. Afterwards enjoy a walk through the jungle admiring the flora and fauna of the area and discover the marvellous, hidden world of the Yax Muul cenote, where you can swim and cool off in the crystal waters of this magical place.

Swimming with Dolphins *:

Swim and learn to play in the exciting and fascinating world of dolphins. Make your dream a reality by getting to know the talents of these wonderful creatures with the following programs:

Swimming with the dolphins (in Xcaret & Xel-Há)

Swimming with the dolphins VIP service with transportation

Isla Mujeres in Catamaran or by Boat *:

Catamaran: Take a trip in an exciting catamaran and practice snorkeling in the El Faro coral and enjoy a delicious buffet lunch and beach activities. Visit the center of this beautiful Caribbean island and go shopping for hand crafted items and get to know the typical fishing village of Isla Mujeres. Daily trips.

Barco: Enjoy a 45 minute trip in the boat heading towards the Club de Playa where you can enjoy breakfast sandwiches. Then go snorkeling and discover the El Faro coral and experience many other beach activities.

Afterwards, enjoy a delicious buffet lunch and take a trip around the entire island in golf carts. Visit the center of Isla Mujeres to shop for hand crafted gifts and souvenirs. Trips Monday through Saturday.

Cobá & Mayan Community *:

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Discover the wonderful archaeological site of Cobá and learn about its temples and ceremonial centers with a certified guide. Afterwards enjoy a buffet lunch and continue with a visit to a Mayan town to get to know the descendents of this great culture. Cool off and swim in the crystal-blue waters of the Yul Ha cenote.

Cozumel in Jeep and Snorkeling *:

Cozumel in Jeep is definitely the best in terms of Jeep tours. It is one of the most complete and entertaining tours that this beautiful and famous island offers visitors. This is the best option for a true adventure on the island of Cozumel. Experience an up close visit with the Caribbean marine life, the beach, the center and a powerful Jeep to end the day and re-establish your spirit of adventure. Trips offered daily.

Midday Quads*:

Drive your very own Quad through the jungle labyrinths while admiring the flora and fauna. Swim in the crystal waters of a cenote and visit a small Mayan town. Take photos with the spider monkeys. Trips offered daily.

Meeting Rooms:

The Grand Palladium Riviera Complex offers eleven spacious rooms fully equipped with all the necessary technology and services for any type of celebration.

12 fully equipped Conference rooms and 1 luxury Convention Center, ranging from 45 m2 to 505 m2, for 40 - 600 people.

Room features: See "Events & Conferences" Brochure.

Weddings, Renewal of Vows & Honeymoons:

Make your dream a reality in our resort. Celebrate your wedding or honeymoon in this luxurious resort that, in addition to featuring the 24 Hour All-Inclusive Program, also offers special packages for brides and grooms. Celebrate your wedding at a gazebo on the beach or on a private terrace surrounded by tropical gardens especially decorated for the occasion. In case of inclement weather, the hotel provides an indoor backup area.

Spa and Health:

Spa & Fitness Centre: Located in the Grand Palladium White Sand area, Offers exclusive and personalized attention, Open everyday, Open: 9:00am - 9:00pm, Minors under the age of 18 not permitted in the Spa, All Spa services require reservation. Size over 7000 m2. Infinity Pool.

Services & Treatments:

All inclusive services: Gimnasium with lockers dressing room and air conditioning, Jacuzzi, Pool, Dry and humid sauna, Vapor bath, Footbath.

Services with charge: Hydro-massage, Waterfalls, Eco- meditative, Cold bath, Balinese shower, Relax area, Massages (swedish, sports, reflexology, Vichy, couple's massages, etc), Unisex hair salon, Facial and body treatments and exfoliations, Waxing, Manicures and pedicures, Wide range of therapies.

All-Inclusive Programme:

Restaurants & Bars:

Two bars for the exclusive use of guests staying at The Royal Suites Yucatán with international and Premium beverages and exotic cocktails 24 hours within the All-Inclusive Program.

Breaskfast and lunch in buffet style. Dinner in the buffet or in one of our A la carte Restaurants (unlimited dinners, based on the availability), Snacks 24 hours, local and international drinks with or without alcohol (also included in the discotheque), house wine in all of our restaurants and bars, cocktails and selection of international drinks of "premium" quality in the bars El Desván, Hemingway and Churchill, minibars in all rooms (restocked daily).

Sports & Leisure:

Seven freshwater pools and a saltwater pool, A pool for the exclusive use with unlimited towel service, Private beach area for the exclusive use, Daily entertainment, Sports facilities and Spa, Water sports.

Possibility to use all the facilities of the Grand Palladium Mayan Riviera Complex Resorts & Spa and much more.

Roomstypes: Total: 130

Garden views, Bathtub and shower, Jacuzzi, Shaving mirror, Hairdryer, Bathroom amenities (Shampoo, body soap gel wash, bar soap wash, wash sponges, shower cap, razor kit, dental kit, face cleaning pads, shoe shiner, sewing kit, moist hand towels, comb), Bathrobe and slippers, Electronic safety deposit box, Telephone with direct line next to bed, Satellite TV, Internal pay-per-view channel with movies, CD/DVD player, DVD Library free of charge at the lobby, Alarm clock, Iron and ironing board, Minibar with drinks and snacks refilled daily according to guests preferences, Tea and coffee making facilities, Desk with lamp, Air conditioning thermostat in room, Ceiling fan,

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Smoke detectors, Colonial style decoration, Terrace with table and chairs or sunbeds, High-speed Internet access, 24hr room service (Wine list *), Extra courtesy service in the evenings, Press delivered to the rooms upon request, Ice machine in the corridors, Docking station for MP3 players (Ipod) with radio and alarmclock, Pillow menu , Aromatherapy menu. New and exclusive "Palladium Mattress" by Memory Foam, Nightly turndown service. 3-level villas with 6 Royal Suites and 30 Royal Junior Suite each. Room upgrade available on arrival subject to availability and with extra charge.

Royal Junior Suite	Total:	90	Max. Pax:	3	Pax Normal:	2
	Seaview:	0	Min. Adults:	1	Max. Adults:	3
	A/C:	90	Min. Child:	0	Max. Child:	0

36 Two double beds rooms and 54 king size bed rooms, Sofa bed. Double jacuzzi on the balcony / terrace with 2 sunloungers/sunbeds.
 Room sizes m2: Hall 5; Closet 1,3; Living room 11,4; Bathroom 9,7; Room 16,9; Balcony 8,3; Total 52,6.

Royal Suite	Total:	18	Max. Pax:	3	Pax Normal:	2
	Seaview:	0	Min. Adults:	1	Max. Adults:	3
	A/C:	18	Min. Child:	0	Max. Child:	0

King size bed, Like Royal Junior Suite with additional separate living room with queensize pull-out sofa bed. terrace with 2 sunloungers/sunbeds.
 Room sizes m2: Hall 6,25; Closet 1,3; Living room 19; Bathroom 9,5; Room 17; Balcony 14,55; Total 67,6.

Royal Mayan Suite	Total:	22	Max. Pax:	2	Pax Normal:	2
	Seaview:	0	Min. Adults:	1	Max. Adults:	2
	A/C:	22	Min. Child:	0	Max. Child:	0

King size bed, Especially designed for couples, Large bathroom with outside Mayan style shower, Jacuzzi in the bathroom, Private entrance from outside, Overlook the large lake, wooden terrace with kayak landing over the lake and wooden hammoks. Large balcony with 2 sun beds.
 Room sizes m2: Hall 3; Closet 1,3; Bathroom 17,5; Room 25,4; Balcony 21,9; Total 69,1.