



Hotel: Grand Palladium Palace Resort Spa & Casino
Category: 5*
Brand: Palladium Hotels & Resorts
Address: C/ El Cortecito, Playa Bávaro, Higüey
Punta Cana
Dominican Republic
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Local Currency: DOP
Payment Option: Visa, MasterCard, AMEX, Dinners Club, Cash USD
GPS-Pos: 18°41'36.27"N, 68°25'34.18"W
Total Tax %: 0
Construction: Built in 1992, Refurbished in 2004, n° building 17, n° floors 1-2, n° lifts 0
Hotel type: Holiday Resort, Beach Resort, Family Resort Hotel, Child-friendly Hotel. All Inclusive Resort.

I. GENERAL INFORMATION

Grand Palladium Palace Resort Spa & Casino is set in an exceptional spot right on the sea front in the well-known Bávaro beach. It is constructed on a 100,000m² site next to the neighboring Grand Palladium Bávaro Resort & Spa and Grand Palladium Punta Cana Resort & Spa, and is surrounded by a coconut palm plantation and exuberant tropical vegetation. Only 20km from the Punta Cana airport, the hotel provides its guests with a 1 Km long beach of fine white sand. A coral reef lies near the shore where those fond of diving and marine life will find their dream. It's the perfect spot for forgetting about everyday worries and enjoying great holidays with family and/or friends.

Other available Material:

All-Inclusive Plan / Map / Brochure / Wedding Brochure / Event & Conference Brochure.

Hotel Services:

Reception 24h, Check-in from 3:00pm, Check-out by 12:00pm, (Late check-out 4:00pm 40\$US - Late check-out 6:00pm 61\$US), Lobby, Air conditioning in buffet and a la carte restaurants, Casino, Gymnasium and Spa lobby, Fax and telephone service*, Newspapers*, Free WiFi internet access in Lobby area, and DSL with charge, Satellite TV, Luggage room, Wake-up service, Currency exchange, Laundry service*, Outdoor parking, Access ramp to common areas and pool, Beverage machine, Ice machine, Security cameras, Security personnel, Game Room, Theater, Large amphitheater, two different shows every night, Casino, Discotheque/Nightclub, Gala dinners and theme nights, Dancing with orchestra, Wedding service*, Fort Fiesta Miniclub and Junior Black & White Club, Playground, Babysitter*, Weekly catholic mass on Saturday at 7:00pm. Shopping Center*: Supermarket (with a selection of medicine), Gift shop/ souvenirs, Photography store, Beauty salon, Hairdresser, Medical service 24h. Excursions*

External Services:

Car rental, Hospital: 15km*, Golf course* (nearby),

2. SPORTS ENTERTAINMENT

Pools:

Four Freshwater pools, Free umbrella, sunbed, shower and towel service
Swim-up bar and built-in jacuzzi in all pools

Boca Chica Pool: Located in Grand Palladium Bávaro, Lake Style pool, Adapted for children, Maximum 2,40m deep.
Open: 7:00am - 7:00pm.

Barahona Pool: Located in Grand Palladium Palace, Adapted for children, Maximum 2,40m deep.
Open: 7:00am - 7:00pm.



Samana Pool: Located in Grand Palladium Punta Cana, Lake style pool, Adapted for children, Maximum 2,40m deep.
Open: 7:00am - 7:00pm.

Saona Pool: Located in Grand Palladium Punta Cana, Lake style pool, Adapted for children, Maximum 2,40m deep.
Open: 7:00am -7:00pm.

Activities & Sport Facilities:

Gymnasium, Golf*, Aquatic gym, Waterpolo, Minigolf, Table tennis, Archery, BB Guns, Darts, Billiards, Soccer/Football, Beach volleyball net, Four badminton courts, Six tennis courts (floodlight*), Four paddle courts, Six petanque courts.

Water Sports at the Beach:

Catamaran, Windsurfing, Kayaks, Banana boat*, Parasailing*, Deep sea fishing (4h excursion)*, Diving courses with international certification (PADI)*, Glass bottom boat*, Diving and snorkeling excursions to Isla Catalina*, Speedboats*, Catamaran and windsurf courses*.

Entertainment:

A complete, daily program of sports activities and entertainment on the beach and at the pool. Children's entertainment throughout the day and show for children at night/ Mini-disco. Shows and games every night at the theatre and Discotheque Grand Palladium Bávaro Resort & Spa, air conditioned from 11:15pm -2:00am. Casino. Open: 10:00am - 3:00am.

Children - Miniclub "Fiesta Fort":

Open from 9:00am to 5:00pm and 07:00pm to 11:00pm. For ages between 4 and 12 years old. Located in the Grand Palladium Punta Cana. 1400 square meters of surface area for children to play. Nursery service and children menu, kinder garden, small dining room, kitchen, showers, small dorm, Arts and handcraft room (air conditioned), video/play room (air conditioned), playground and playroom, Volleyball, Babysitting available*.

Junior Club Black & White:

Club for teenagers located next to the Sports Bar, with activities program. Ages 12 to 21 years old. Video game room, playroom sports & entertainment program. Billiard, table-tennis, pinball, Nintendo-Wii, Playstation, PC room.

3. FOOD & BEVERAGE

Buffet-Style Restaurants:

Behique Restaurant:

Located at the pool Samaná at the Grand Palladium Punta Cana, Breakfast, lunch and dinner, International buffet and local specialties, Show Cooking and theme dinners, Air conditioned, non smoking.

Open: 7:00am -10:00am; 12:00 - 3:00pm; 7:00pm -10:00pm.

Las Torres Restaurant:

Located in front of the lobby at the Grand Palladium Palace, Breakfast and dinner, International buffet and local specialties, Show Cooking and theme dinners, Air conditioned, non smoking.

Open: 7:00am -10:00am; 7:00pm -10:00pm.

Cathedral Restaurant:

Located near the lobby at Grand Palladium Bávaro, Breakfast and dinner, International buffet and local specialties, Show Cooking and theme dinners, Air conditioned, non smoking.

Open: 7:00am -10:00am; 7:00pm -10:00pm.

Bohio Restaurant:

Located next to the beach at Grand Palladium Palace, International buffet style lunch and local specialties, BBQ, salad bar, snacks and ice cream, open air, smoking section.

Open: 12:00pm - 3:00pm.

La Uva Restaurant:

Located at the beach of the Grand Palladium Punta Cana. International buffet style lunch and local specialties, Show Cooking, salad bar, snacks and ice cream, open air, smoking section.

Open: 10:00am - 12:00pm; 12:00pm - 3:00pm. Snacks service: 3:00pm - 5:00pm.

El Arrecife Beach-Restaurant:

Located at the beach at the Grand Palladium Bávaro, International buffet style lunch and local specialties, BBQ, salad bar, snacks and ice cream, open air, smoking section.

Open: 12:00pm - 3:00pm

Seasonal changes may vary the times of the service hours.

Theme Restaurants:

A la carte dinners. No reservation required, visits unlimited - subject to availability. Pager service available.

El Arrecife Beach-Restaurant:

Located at the beach of the Grand Palladium Bávaro, International "a la carte" specialties, with show cooking, open air, smoking section.

Open: 6:30pm - 10:00pm.

Bamboo Restaurant:

Located next to the lobby at Grand Palladium Bávaro, Chinese "a la carte" specialties, with show cooking, air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

Gran Cantina Mariachi Restaurant:

Located near the Pond of the Grand Palladium Bávaro, Tex Mex "a la carte" specialties. Air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

Mare Nostrum Restaurant Trattoria:

Located in front of the Lobby of the Grand Palladium Palace, Italian "a la carte" specialties, air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

El Quijote Restaurant:

Located near the Pond of the Grand Palladium Bávaro, Spanish kitchen "a la carte" specialties, air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

Rodizio Restaurant:

Located in front of the Lobby of the Grand Palladium Palace next to the mare Nostrum Restaurant, Brazilian kitchen "a la carte" specialties, air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

Sumptuori Restaurant:

Located in front of the Lobby of the Grand Palladium Palace next to the mare Nostrum Restaurant, Japanese specialties with 6 Tepanyaki tables, 1 Sushi bar and regular tables for "a la carte" service, air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

Dress Code: For gentlemen at dinner time shirts with sleeves and long pants are required in all a la Carte restaurants. It is requested do not wear sandals.

Seasonal changes may vary the times of the service hours.

Bars:

Guayacán Bar: Located in the lobby of Grand Palladium Palace, Bar service. Open: 9:00am - 1:00pm.

Caoba Bar: Located in the lobby at Grand Palladium Bávaro, Bar service. Open: 9:00am - 1:00pm.

Macao Bar: Located in the lobby at Grand Palladium Punta Cana, Bar service. Open: 9:00am - 1:00am.

Boca Chica Bar: Located next to the pool at Grand Palladium Bávaro, with swim-up bar, Bar service. Open: 10:00am - 6:00pm.

Samaná Bar: Located next to the pool at Grand Palladium Punta Cana, with swim-up bar, Bar service. Open: 10:00am - 6:00pm.

Saona Bar: Located next to the pool at Grand Palladium Punta Cana, Bar service. Open: 10:00am - 11:00pm (swimup bar 10:00am - 6:00pm).

Barahona Bar: Located next to the pool at Grand Palladium Palace, with swim-up bar, Bar service. Open: 10:00am - 6:00pm.

Six kiosks on the beach: Bar service. Open: 10:00am - 5:00pm.

Sports Bar: Next to the pond at Grand Palladium Bávaro, Appetizers and snacks (pizza menu, sandwiches, hamburgers, nachos and ice cream), Billiards, Internet*, Outdoor smoking section. Open 24hrs.

Hemingway Cocktail Bar: Located next to the pool, National and international drinks, Premium drinks. Outdoor smoking section. Open: 6:00pm - 12:00am.

Two Amphitheater Bars: Next to the entertaining theatres in Bavaro and Punta Cana. Open: 9:00pm - 11:00pm.

Sunset Boulevard Discoteque: Located in the Grand Palladium Bávaro, Bar service. Open: 11:15pm - 2:00am.

Casino Bar: Open: 10:00am - 3:00am.

Seasonal changes may vary the times of the service hours.

4. LOCATION

How to get to the Grand Palladium Bávaro Resort & Spa*****

By Car: Leave the airport, turning right and take the highway in direction to Bávaro. Keep going until the street ends (left hand there is an exhibition of cars "Tanque Motors") and turn right. Continue straight until you come to a fountain where you will see the Palladium logo. Follow the signs pointing you to our entrance

By Taxi: From the airport taxi stop, the hotel is about 20 km/20minutes away and the trip costs approximately 35\$US.

5. DESTINATION

Dominican Republic:

The Dominican Republic is situated in the Antilles Archipelago. The Atlantic Ocean is to its north, the Caribbean Sea and Antilles Sea to its south, the Canal de la Mona that separates the island with Puerto Rico to the east and the Republic of Haiti to the west. It has a territory of 48.442 km² and a population of more than 9 million inhabitants. The government is located in the capital of the country, Santo Domingo de Guzmán. The country has a predominantly tropical climate and rain is abundant. The average temperature is between 25 and 30 °C.

The Dominican Republic is a country that continues to develop and depends mainly on agriculture, commerce, services and especially tourism.

Punta Cana:

Punta Cana is the name of the cape situated in the east of the Dominican Republic (taking the name of the Cana Palm indigenous in the area). Part of the province of La Altagracia, the area is home to many hotel complexes. The Punta Cana International Airport is located approximately 30km inside the island. The beaches are made of a fine, white sand and the sea is a soft, greenish-blue, color. The sea is like a natural pool, as it is protected by coral reefs. The water is transparent and the climate is nearly the same all year round, with average temperatures of around 26°C.

The area also boasts various nightclubs such as Mangú, Imagine or others. Numerous tourist attractions including Manati Park, and Dolphin Island, an aquatic park where you can swim with dolphins and enjoy other types of animals. Animal Adventure is a very nice wildlife and attraction theme park.

Details of Interest:

Official Time: UTC -4, New York, Caracas

Official language: Spanish

Official currency: Peso RD\$,

Population: 9.584.000

Electricity: 110 V.

Points of Interest:

City centre: 60km

Distance from the Punta Cana airport: 20km

Distance to the port: 100km

Bus stop: 500 m (every 30 min.)

Taxi stop: 1 km

Distance to the beach: 0-50m

Distance to the Plaza Bávaro shopping centre: 1 km

Distance to the Palma Real shopping centre: 7km.

Visits & Excursions:

Dolphin's Island Park*: Enjoy a day in the company of all the family and visit this natural park where you can swim with the dolphins and practice diving and snorkeling.

Manatee Park*: Make your dreams a reality by swimming with the dolphins in the clear waters of the manatee pool, under the supervision of their caretakers.

Helicopter*: Enjoy marvellous aerial views on board a helicopter.

Horseback Riding*: Make your dreams a reality and horseback ride under the moon.

Jeep Safari*: Discover the secrets of the flora and fauna of this tropical area. Take unique and beautiful photos.

Captain Cook Restaurant Excursion*: Cruise features lunch with lobster or grilled cuisine (included).

High Seas Fishing*: Spend an entire day in the ocean where we will teach you the unknown world of high seas fishing.

Saona Island Tours: Excursions to an exotic island of clear blue waters, mangroves and sea birds, a protected national park.

6. MEETING ROOMS

The Grand Palladium Punta Cana Complex offers a Convention and Business Center, fully equipped with all the necessary technology and services for any type of celebration.

Ranging from 35m2 to 500m2, for 12 -500 people.

Room features: See "Events & Conferences" Brochure.

6. WEDDING & HONEYMOONS

Celebrate your wedding at a private Pavilion (gazebo) located at the beachfront, surrounded by coconut palm trees and beautiful gardens of tropical landscape and especially decorated for the occasion. The complex boasts 1000 meters of fine, white sandy beach and offers a wide range of services and facilities and a wonderful setting for a picturesque wedding or a romantic honeymoon. In case of inclement weather there is an indoor site (capacity 60 - 80 people).

Honeymoons:

Couples on their honeymoon in this complex can enjoy some romantic extras. Possibility to stay in a superior room if available, fruit basket in the room, a bottle of rum, invitation to a romantic à-la-carte dinner exclusive for honeymooners. (Within 2 month after wedding, wedding certificate to be presented at arrival)

Wedding Package:

All legal fees, Live music*: Guitar Trio and/or orchestra available* to play during the wedding ceremonies, Wedding cake, professional Photography/ Video* service, Flowers for bride and boutonniere for the groom, Horse and carriage*, Salon service*, Clothes steaming service, Special decoration in room, breakfast served in room the first day of your marriage.

7. SPA & HEALTH

The Spa in our Punta Cana Complex is located in the Grand Palladium Palace area. Offers exclusive and personalized attention. "Adults Only" area. All Spa services require previous reservation except for the gym.

Services & Treatments:

Gym with lockers and dressing room

Jacuzzi

Sauna

Vapor bath and Turkish bath

Massages*

Beauty treatments*

Relax and wellness treatments*

Beauty salon*

Waxing*

Manicures and pedicures*

Wedding packages*:

Complete Wedding Ritual:

Hairstyle try-out, Flash Facial, Spa manicure and pedicure, Wedding day Make up and Bridal Hairstyle. (Includes steam room and Jacuzzi session)

Duration: 5 h 45 min.

Services can be scheduled in different days

Estimate price: U\$290

Glamorous:

Bridal Hairstyle, Spa manicure and pedicure (Includes steam room and Jacuzzi session)

Duration: 2 h 20 min.

Services can be scheduled in different days
Estimate price: U\$147

Beauty Time:

Make Up, Bridal Hairstyle, Regular manicure and pedicure(Includes steam room and Jacuzzi session)
Duration: 3 h 45 min. Services can be scheduled in different days
Estimate price: U\$162

General Packages*

Paradise Dreams

Fly into a dream of total relaxation with these special treatments: Purifying Body Wrap, Hydrating Facial and Swedish massage. (Includes steam room and Jacuzzi session)
Duration: 1h 45 min
Estimate price: U\$104

Renova Therapy

Extraordinary sensorial experience to renew your body and spirit that include: Collagen Facial, Stress Cure massage and Spa Pedicure. (Includes steam room and Jacuzzi session)
Duration: 2 h 20 min.
Estimate price: U\$156

I Love You (couple's package)

Renova Spa offers you an intimate oasis of relaxation to enjoy together with these indulgent services: Natural Body Exfoliation, Ocean Harmony Massage, Flash Facial. (Includes steam room and Jacuzzi session)
Duration: 2 h 40 min.
Estimate price: U\$286 per couple

8. ALL-INCLUSIVE PROGRAM

Restaurants & Bars:

Wide range of restaurants featuring buffet or a la carte service and bars located in all the complex.
24hr All Inclusive food and drinks program.
Full board with breakfast, lunch and dinner (and snacks 24 hours in the Sports Bar).
Dinner a la carte visits limited -no booking required -subject to availability service.
National Beverage (24 hours), international drinks in some bars.
Welcome cocktail.
Minibar in rooms (with water, soft drinks an beer) refilled daily.

Sports & Leisure:

Four pools, Daily professional entertainment, Sports facilities and Spa (gymnasium, Jacuzzi, steam bath and sauna), Dancing classes and discotheque, Miniclub Fort Fiesta and Junior Black & White Club to entertain little ones.

**Possibility to use all the facilities of the three resorts of the complex, with the exception of the ones located at the The Royal Suites area.

9. ROOM TYPES

Total: 364

All rooms with: Electronic Key-card System, With views of sea, pool or garden, Air conditioning thermostat in room, Ceiling fan, Shower and hydro-massage bathtub, Hairdryer, Bathroom amenities, Electronic safe-deposit box, Telephone with direct line next to bed, Satellite TV, Internal info-channel, Iron and ironing board, Minibar refilled daily, Tea and coffee making facilities, Desk with lamp, Radio/wake-up-clock with MP3 station, Pillow menu*, International newspaper delivered to your room*. Continental and Caribbean style decoration, Balcony or terrace with table and two chairs.

Deluxe Room

206 Rooms with a king size bed. 68 Rooms with two queen beds. Most of the rooms have a jacuzzi inside the room and a full bathroom, only a few have a tube with hydro massage inside the full bathroom.

Total: 280

Max. Pax: 4

Pax Normal: 2

| | |
|----------------|----------------|
| Max. Adults: 4 | Min. Adults: 1 |
| Max. Child: 2 | Min. Child: 0 |
| A/C: 274 | Seaview: 0 |

Loft Suite

60 Rooms with a king size bed. 30 Rooms with two queen beds.

Consist of a bedroom on the Mezzanine, equipped with two double beds or one King Size bed. In the first floor is the living area with a double sofa and in-room integrated jacuzzi, as well as full bathroom. Both floors have TV, telephone and air conditioning. The Honeymoon Suites have white furniture and a decorative mosquito net on the King Size bed.

| | |
|----------------|----------------|
| Total: 90 | |
| Max. Pax: 4 | Pax Normal: 2 |
| Max. Adults: 3 | Min. Adults: 1 |
| Max. Child: 2 | Min. Child: 0 |
| A/C: 90 | Seaview: 16 |

*Service with extra charge

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Factsheet subject to change, extra charges might apply to specific services