



Hotel: Grand Palladium White Sand Resort & Spa
Category: 5
Brand: Palladium Hotels & Resorts
Address: Carretera Chetumal-Puerto Juárez Km, 256-100, 77710 Municipio Solidaridad - Mayan Riviera, Mexico.
Tel: +52 9848 772100
Fax: +52 9848 772105
Email: gtereservas.riviera@fiestahotelgroup.com

Local Currency: MXP
Payment Option: Visa, MasterCard, AMEX, Cash USD
GPS-Pos: 20°26'23.29"N, 87°17'16.88"W Total Tax: 0%
Construction: Built in 2005, n° building 13, n° floors 1-3, n° lifts 0
Hotel type: Holiday Resort, Beach Resort, Family Resort Hotel, Child-friendly Hotel. All Inclusive Resort.

I. GENERAL INFORMATION

Grand Palladium White Sand Resort & Spa is built on an estate of over 1.220.000m², right on the sea front and near a superb access to the beach. Located only 20 minutes from Playa del Carmen and 7 minutes from the village of Akumal. It's important to point out that the resort was constructed respecting the flora and fauna of the area, with all buildings blending into the surroundings. The design is an example of how the most modern and luxurious facilities can be built in perfect harmony with the natural environment of the area. Ecological pathes throughout the resort complex.

Webcam at:

<http://200.36.58.250/cgi-bin/guestimage.html>

<http://200.79.225.81:8080/view/index.shtml>

<http://200.79.225.13:8080/view/index.shtml>

<http://200.36.58.250/view/index.shtml>

<http://200.79.225.97:8080/view/index.shtml>

<http://200.79.225.92:8080/view/index.shtml>

Other available Material:

All-Inclusive Plan / Resort map / Spa map / Brochure / Wedding Brochure / Event & Conference Brochure.
Travelyucatan.com

Hotel Services:

Reception 24h, Check-in from 3:00pm, Check-out by 12:00pm, Late check-out possible subject to availability (2008: until 4:00pm 40USD, until 6:00pm 60USD; Prices can change). Express check-out. Day-pass (9:00am to 600pm) and night pass (6:00pm -1.00am) each 60USD, Prices can change (children 3-17 y. 50%). 4 lobbies, Fax and telephone service*, Free WIFI Internet access in the lobby, Wake-up service, Laundry service*, Luggage room, Currency exchange, Newspapers, Outdoor parking, Shuttle train connects all 5 resorts. Handicap accessible, ATM Machine in hotel, Ice machine in all the room areas, Security personnel, Fire alarm, Smoke detectors, Non-smoking lounge, Smoking lounge, Games room, Reading lounge, Covered theatre, 2 open air Theatres, Discotheque in the Grand Palladium Riviera, Babysitter*, 1 kids garden, El Ranchito MiniClub, 1 Junior Club (teenagers), Beauty salon*, Hair salon*, Handcrafts market*, Doctor in hotel*, Guest services table, Conference rooms, Dancing with orchestra, Wedding service. Shopping Centre*: Internet café*, Supermarket*, Photoshop*, Logo shop*, Boutique*, Souvenirs*, Handmade gifts and crafts*, Bookstore*, Tobacco*, Jewellery store*, Clothing store*. Catholic mass at the GP Colonial Saturdays and Sundays, 5pm. 2 Flamingo ponds (one on the Grand Palladium Colonial side and a different one on the Grand Palladium Kantenah side), 1 crocodiles habitat with an exhibition of their feeding (one on the Grand Palladium Riviera side and a different one on the Grand Palladium Kantenah side), Jungle and Gardens areas. Water treatment plant with state-of-the-art reverse osmosis purification system guarantees drinking quality of tab water. Environmentally friendly offsite waste management including waste separation and recycling (no waste water pumped into the ocean). Languages spoken by the staff: Spanish, English, French and German.

External Services:

Car rental*, Hospital 30km away*, Movie Theatre Cinépolis 30km away*.

2. SPORTS ENTERTAINMENT

Times can change according to season.

Beach with palapas for shade and beach loungers / sunbeds and towel service. Liveguards 9:00am - 6:00pm.
Scenic pontoon boat with rides through the resort complex and its extensive lake.

Seven Freshwater Pools and one Salt Water Pool, and pool at the SPA

Free umbrella, sunbed, shower and towel service

Large Lake-Style Pool: Located at the Grand Palladium Colonial. Surface area: 3224m², Maximum 1,60m deep, Four built-in jacuzzis, Swim-up bar, Open: 8:00am – 8:00pm. Pool adapted for children.

Adult Pool (El Secreto): Located in the Grand Palladium Colonial. Surface area: 500m², Maximum 1,50m deep, Jacuzzi, Bar service, Open: 8:00am – 12:00am.

El Rinconcito Pool: Located in the Grand Palladium Kantenah, close to the Shopping Center. Surface area: 500m², Area for children, Maximum 1,15m deep, A built-in jacuzzi, Bar service. Open: 8:00am – 6:00pm.

Large Lake-Style Pool: Located at the Grand Palladium Riviera area. Surface area: 3224m², Maximum 1,20m deep, Four built-in jacuzzis, Swim-up bar, Pool adapted for children, Open: 8:00am – 8:00pm.

The Island Pool: Located in the Grand Palladium White Sand, Surface area: 500m², Maximum 1,20m deep,

Adult pool (La Isla): Located in the Grand Palladium Colonial. Surface area: 500m², Maximum 1,50m deep, Jacuzzi, Bar service,, Open: 9:00am – 6:00pm.

Las Rocas Pool: Salt Water pool, located near the sea. Maximum 1,50m deep, Area for children, Open: 10:00am – 6:00pm.

Activities & Sport Facilities:

Fitness Center (7:00am - 9:00pm), Aerobics, Aquatic gymnasium in the pool, Waterpolo, Mini-golf, Table tennis, Archery range, BB Guns range, Darts, Billiards*, Petanque, participatory games

Sports Installations:

6 tennis court, 3 beach volleyball courts, 2 basketball courts, 2 fields of badminton, 1 football field (artificial turf), 1 pro-soccer field (artificial turf), 2 paddle tennis tracks, 1 archery range, 1 shooting range for rifles and 1 multiuse field and 2 shuffleboard.

Water Sports at the Beach:

Without charge: Catamaran, Kayak, Snorkelling, Pedal boats, Windsurfing (lessons with charge)

With Extra Charge: Deep-sea fishing, excursions and scuba diving courses

Entertainment:

A complete, daily program of sports activities and entertainment on the beach and at the pool. Shows and games every night at the theatre, Children's entertainment during the day and show for children at night. Activities program includes i.e. stretching, volleyball, aerobics, archery, merengue classes, Olympics at the beach, water polo, water aerobics, darts, gregorio gregorito game, rifle shooting, Spanish lessons, mini golf tournament, salsa lessons, quizzes, beach ball, soccer, showtime, playstation tournament, pool tournament, petanca tournament, beach soccer, table tennis tournament, sand castle competition, treasure hunt, basketball tournament, horse shoes, Mexican games, beer drinking contest, kayak race, freesbees game, tennis tournament, karaoke. Mini-disco. Discotheque Sunset Boulevard at the Grand Palladium Riviera Resort & Spa, air conditioned and open from 11:00pm – 2:00am.

Children-Mini-Club:

Mini-club "El Ranchito", located in the beach between the Grand Palladium Colonial Resort & Spa and the Grand Palladium Kantenah Resort & Spa. Open 9:00am – 11:00pm. For children from 1 to 12 years, Playground, Indian camp, Volleyball, Arts and crafts room, videos and games, Ecological tour of the resort to discover the culture, flora and fauna of the area, Indoor and outdoor play area, Diaper changing room, Children menu.

Baby Club:

From 1 to 3 years of age, open from 9:00am to 8:00pm. Located at the Mini Club "El Ranchito", with outside and inside areas, competence staff.

Facilities and activities: Play park, volleyball, room for painting, room of crafts, video, video games (Play station and Game Cube) and an ecological tour inside the Resort to know the culture, flora and fauna of the zone. Baby sitting in-room*

Black & White Junior Club:

Exclusive for teenagers (from 13 to 17 years old), open from 11:00am to 12:00pm. Located next to the El Rinconcito pool in the Grand Palladium Kantenah. Rooms of video games, computer games, pool tables and soccer table. Teen disco twice in a week from 9:00pm to 12:00am.

3. FOOD & BEVERAGE

Times can change according the season.

Buffet Restaurants:

La Hacienda Restaurant: Located in the Grand Palladium Colonial. Air conditioning, Italian corner, Mexican corner and Show Cooking Breakfast: 07:00am – 11:00am, Lunch: 1:00pm – 3:30pm, Dinner: 6:00pm – 10:30pm

Tikal Restaurant: Located in Grand Palladium Kantenah. Air conditioning, Italian corner, Mexican corner and Show Cooking. Breakfast: 07:00am – 10:30am, Dinner: 6:30pm – 10:30pm

El Gran Azul Restaurant: Located at the main pool of the Grand Palladium Colonial and the Grand Palladium Kantenah. Italian corner and Show Cooking. Breakfast: 11:00am – 11:45am, Lunch: 12:00 – 4:00pm, Snack: 4:00pm – 5:00pm, Tea time: 5:00pm – 6:00pm, Bar Service: 10:00am – 01:00

Kabah Restaurant: Located in the Grand Palladium Riviera. Italian corner, Mexican corner and Show Cooking, Air conditioning. Breakfast: 07:00am – 11:00am, Lunch: 1:00pm – 3:30pm, Dinner: 6:00pm – 10:30pm

La Laguna Restaurant: Located under the palapa, With views of the main pool and lake at the Grand Palladium Riviera & White Sand, Italian corner and Show Cooking. Breakfast: 11:00am – 11:45am, Lunch: 12:00 – 4:00pm, Snack: 4:00pm – 5:00pm, Tea time: 5:00pm – 6:00pm, Bar Service: 10:00am – 01:00

A la Carte Restaurants:

Dinner service - Reservation not required, pager system. Open: 5:30pm – 10:30pm

Mare Nostrum Restaurant: Located in the Grand Palladium Kantenah. Mediterranean style cuisine.

Sumptuori Restaurant: Located in the Grand Palladium Kantenah. Japanese style cuisine.

La Adelita Restaurant: Located in the Grand Palladium Colonial. Mexican style cuisine.

El Dorado Restaurant: Located in the Grand Palladium Colonial. Steak House.

Portofino Restaurant: Located in the Grand Palladium White Sand. Italian style cuisine.

Rodizio Restaurant: Located in the Grand Palladium White Sand. Brazilian style cuisine.

Bamboo Restaurant: Located in the Grand Palladium White Sand. Asian style cuisine.

Ribs & More Restaurant: Located in the Grand Palladium White Sand. Grill and barbecue style dinner.

Dress Code: Shirts with sleeves are required in all restaurants, it is requested that men wear long pants and do not wear sandals in the a la carte restaurants.

All of our Restaurants are non smoking, except the Gran Azul and La Laguna.

Punta Emilia Bar: "A la Carte" dinner "Rice & Fish". From 6:30pm -10:00pm. Reservation required.

Early Breakfast at the lobby bars, continental breakfast (GP Colonial, GP Kantenah, GP White Sand and GP Riviera) 5:00am -7:00am.

Beach BBQ at least every Friday, seating at 7:00pm and at 8:30pm with music, tables on the beach. Reservations required.

Dress Code: Shirts with sleeves are required in all restaurants, it is requested that men wear long pants and do not wear sandals in the a la carte restaurants.

All of our Restaurants are non smoking, except the Gran Azul and La Laguna.

Bars:

Kantenah Bar: Located at the lobby in the Grand Palladium Kantenah. Drinks service, Open: 10:00am -12:00 am

Churchill Bar: Located in the Grand Palladium Kantenah. Smokers permitted, International Premium drinks, Open: 6:00pm -12:00am.

Hemingway Bar: Located in the Grand Palladium Kantenah. Non-smoking, Premium international drinks, Reading lounge and books offered, Selection of table games. Open 6:00pm - 12:00am.

El Rinconcito Bar: Located in the El Rinconcito pool in Grand Palladium Kantenah. Drinks service, Open: 10:00am – 6:00pm.

La Jarra Bar: Located in the beach in front of Grand Palladium Kantenah. Drinks service, Open 10:00am – 6:00pm.

Colonial Bar: Located at the lobby in the Grand Palladium Colonial. Drinks service, Open: 10:00am - 01:00am.

Swim Up Bar: Located in the main pool in Grand Palladium Colonial. Drinks service, 10:00am - 8:00pm during summer. 10:00am -6:00pm during winter.

Gran Azul Bar: Located at the main pool in Grand Palladium Colonial. Drinks service, 10:00am - 00:00h.

La Plaza Bar: Located next to the Grand Palladium Colonial. Drinks service, Open: 08:30pm - 11:00pm.

Beach Bar: Located in the beach in front of Grand Palladium Colonia & Kantenah, 24 hour snacks and drinks. Any alcoholic drink between 8:00pm – 8:00am (only beer and soft drinks).

Riviera Bar: Located at the lobby in the Grand Palladium Riviera. Drinks service, Open: 10:00am -00:00am.

El Teatro Bar: Located in the Grand Palladium Riviera. Drinks service. Open: 8:30pm – 11:00pm.

La Laguna Bar: Located next to La Laguna restaurant in the main pool, Drinks service, Open: 10:00am – 1:00am.

White Sand Bar: Located at the lobby in the Grand Palladium White Sand. Drinks service, Open: 10:00am 12:00am.

Swim Up Bar: Located in the main pool of Grand Palladium White Sand & Riviera. Drinks service, Summer: 10:00am – 8:00pm, Winter: 10:00am – 6:00pm.

Punta Emilia Bar: Located at the Grand Palladium White Sand & Riviera. 24 hour next to the beach, Drinks and snacks service. "Rice & Fish" served "a la carte" from 6:30pm to 10:00pm. Any alcoholic drink between 8:00pm – 8:00am (only beer and soft drinks).

Secret Bar: At the adult only pool, Located in Grand Palladium Colonial. Drinks service, Open 10:00am -12:00am.

La Isla Bar: Next to the only adults pool, Located at the Grand Palladium White Sand. Drinks service, Open: 10:00am - 8:00pm (depending on the season)

Las Rocas Bar: Next to the salt-water pool. Drinks service, Open: 9:00am - 6:00pm

Four bars at the Theme Restaurants

Disco Sunset Boulevard: Located at the Grand Palladium Riviera. Drinks service from 11:00pm - 02:00am. Minors under the age of 18 not permitted in the Disco.

La Terraza Bar: Exclusive for the guests at The Royal Suites Yucatán, Open: 09:00am-12:00am Bar Lobby Royal: Exclusive for the guests at The Royal Suites Yucatán, Open: 08:00am – 12:00am

Sports Bar: Located at the lobby in the Grand Palladium Colonial: Snacks and drinks service, Open: 10:00am – 1:00pm.

Service alcoholic drinks prohibited for minors less than 18 years of age.

4. LOCATION

How to get to the Grand Palladium White Sand Resort & Spa *****

By Car:

From the Cancún airport take the Chetumal-Puerto Juárez highway in the direction of Tulum, going through the towns of Puerto Morelos, Playa del Carmen and lastly, Puerto Aventuras. From this last town, continue driving for five more minutes and you will find the resort on your left.

By Taxi:

From the airport taxi stop, the resort is about 80min/80km away and the trip costs approximately \$65 USD.

Transfer Service:

The Grand Palladium Mayan Riviera Complex Resorts & Spa offers a transfer service from or to the airport. (by third company)

Cancun Airport (CUN) – Grand Palladium Resorts:

75\$ USD (for 2 people)

110\$ USD (from 3 to 8 people)

Grand Palladium Resorts -Cancun Airport (CUN):

65\$ USD (for 2 people)

100\$ USD (from 3 to 8 people)

Service upon request and previous reservation. Trip takes about 80min. Orientative rates subject to change.

Points of Interest:

Distance to Playa del Carmen: 32km, Distance to Cancun: 95km, Distance to Tulum: 30km, Distance to the airport: 80km, Distance to the beach: 0km, Distance to taxi stop: 0km, Distance to bus stop: 0km.

5. DESTINATION

Mexico:

Mexico is a federal republic formed by 32 federal entities that take up the meridional part of North America. In agreement with the current Mexican Constitution, the official name of the country is the United Mexican States and the capital of all of the federal powers is Mexico City, whose territory has been designated as Distrito Federal (Federal District).

The country's territory extends north until the United States; to the east until the Gulf of Mexico and the Caribbean Sea; in the southeast until Belize and Guatemala; and to the West until the Pacific Ocean. The surface area of Mexico occupies nearly 2 million square kilometres. This large territory is home to 103 million people, which makes it the largest Spanish-speaking country, although Spanish is not the only language spoken in Mexico. Numerous indigenous languages are spoken throughout the country and are recognized as national languages by the Mexican state. The history of this territory dates back to more than 30 thousand years, a time in which many different cultures lived, including the Mayan culture. The Mayan city of Chichén-Itzá is one of the new Seven Wonders of the World.

Mayan Riviera:

The Mayan Riviera is the touristic area situated along the Caribbean Sea in the state of Quintana Roo, Mexico. Geographically it extends along the coast with a longitude of 130km, from the town of Puerto Morelos in the north to the town of Punta Allen in the south. Created in 1998 under a mandate by public authorities (State of Quintana Roo, Canton de Solidaridad) and by the professional organizations of tourism in the area, the Mayan Riviera became, along with Cancun, the most important tourist destination in Mexico and one of the most visited destinations in the world. Playa del Carmen is the head of the municipality of Solidaridad y boasts more than 23 thousand hotel rooms. Similar to Cancun, the beaches of the Mayan Riviera are distinguished by having a fine, white sand and a beautiful, turquoise blue sea. In addition, the region is geologically formed by a large limestone plateau, which has the particularity of being permeable; over time numerous networks of small caves and subterranean caverns, also known as "cenotes" or water-filled caves have been formed, some of which are accessible to the public.

Details of Interest:

Official Time: UTC -6, Cancun, Dallas, Kansas

Official Language: Spanish

Official Currency: Mexican Peso

Population: 103.264.000

Electricity: 110 V (a European adapter is needed).

Visits & Excursions:

- Chichén Itzá Undiscovered*:

Experience an exciting journey into the past and discover the mysterious Mayan World. Hear the sounds and acoustic effects of the pyramid and experience an intense encounter with our ancient past.

- Xcaret*:

An experience for all the senses, where natural beauty, culture and traditions are perfectly combined. Marvel at its extraordinary allure and explore the most unique and beautiful park in the world. Enjoy a day full of ecological activities: an underground river adventure, a visit to the aquarium and zoo, a bird and butterfly exhibit, marine tortoises, a beautiful cove and beach, a greenhouse of orchids, the lagoon, etc. A wonderful show of traditional Mexican folklore

and dance will delight audiences.

- Tulum & Snorkel*:

Explore Tulum, the beautiful archaeological site next to the Caribbean Sea. Afterwards discover the virgin cove of “Yal Kú” where you will be able to enjoy the natural surroundings and snorkel while admiring the great variety of marine life.

- Tulum & Xel-Há*:

We will travel to Tulum, one of the most spectacular archaeological sites facing the Caribbean Sea. Later we will visit Xel-há, a beautiful place for snorkelling. A perfect combination in total harmony with nature.

- Tulum Jungle & Cenotes*:

Discover Tulum, the beautiful archaeological site next to the Caribbean Sea. Afterwards enjoy a walk through the jungle admiring the flora and fauna of the area and discover the marvellous, hidden world of the Yax Muul cenote, where you can swim and cool off in the crystal waters of this magical place.

- Swimming with Dolphins*:

We offer an unforgettable experience like no other. The opportunity to swim and interact with dolphins in a tropical safe haven. Come discover a unique bond with these magical animals.

- Isla Mujeres in Catamaran or by Boat*:

Catamaran: Take a trip in an exciting catamaran and practice snorkeling in the El Faro coral and enjoy a delicious buffet lunch and beach activities. Visit the center of this beautiful Caribbean island and go shopping for hand crafted items and get to know the typical fishing village of Isla Mujeres. Daily trips.

Barco: Enjoy a 45 minute trip in the boat heading towards the Club de Playa where you can enjoy breakfast sandwiches. Then go snorkeling and discover the El Faro coral and experience many other beach activities. Afterwards, enjoy a delicious buffet lunch and take a trip around the entire island in golf carts. Visit the center of Isla Mujeres to shop for hand crafted gifts and souvenirs. Trips Monday through Saturday.

- Cobá & Mayan Community*:

Discover Cobá and Climb Nohouch Muul, the tallest pyramid in all of the Yucatán. Paddle in a lagoon of enormous beauty. Enjoy a thrilling rappel descent. Submerge yourself in the transparency of age-old sinkholes and soar on the zip-line above the Maya jungle.

- Cozumel in Jeep and Snorkeling*:

Cozumel in Jeep is definitely the best in terms of Jeep tours. It is one of the most complete and entertaining tours that this beautiful and famous island offers visitors. This is the best option for a true adventure on the island of Cozumel. Experience an up close visit with the Caribbean marine life, the beach, the center and a powerful Jeep to end the day and re-establish your spirit of adventure. Trips offered daily.

- Midday Quads*:

Drive your very own Quad through the jungle labyrinths while admiring the flora and fauna. Swim in the crystal waters of a cenote and visit a small Mayan town. Take photos with the spider monkeys. Trips offered daily.

- Snorkeling Adventure*:

The Puerto Morlos National Park, one of the best snorkelling Sports in the Mexican Caribbean. Delight yourself with delicious fresh fish, grilled chicken and Mexican cuisine with a French touch. An unforgettable experience! Also available as a half day tour.

- XPLORE*:

In this All Inclusive adventure you'll be able to set out on activities with safe, cutting Edge equipment: Drive amphibious vehicles on top and under the Earth; row rafts along crystal-clear Waters; fly through the jungle on the longest zip-lines in Latin America and swim among thousand-year-old caverns. Visit Xplor, the newest park in the Riviera Maya.

- Río Secreto*:

Discover the secrets of a real underground river - the biggest and most spectacular in the region. Transport yourself to another world of extraordinary beauty, bringing a great sensorial adventure to life.

- Selvática*:

The adventure Kingdom is recognized by the Travel & Leisure magazine as “One of the 35 greatest adventures in the world”. We are also ranked number 1 by Trip Advisor. With over 300 acres of land we offer everything from sea to sky.

- Horse back riding*:

You'll ride your horse along trails, through mangroves and then to the Beach where you'll ride down vast stretches of virgin Beach - true paradise. After the ride, you can relax at our beach club, where you can enjoy drinks or just lounge under an umbrella.

- Atlantis Submarine*:

Atlantis Submarine offers everyone a chance to Discover why Cozumel is one of the top dive destinations in the World. Diving to depths of up to 100 ft., Atlantis brings you up close and personal with Chankanaab Reef, part of the world's second largest reef and the island's most famous attraction.

- Coco Bongo*:

The night club has more than 40 artist and acrobats on stage, as well as an impressive display of technology which will offer you an experience full of magic and energy. You have to experience it to believe it!

- Deep Sea Fishing*:

The Mexican Caribbean is famous for its wide variety of fish and you can find everything from Barracudas to the beautiful sailfish. Experience an exciting adventure with up to 8 companions in a shared boat.

6. MEETING ROOMS

The Grand Palladium Riviera Complex offers eleven spacious rooms fully equipped with all the necessary technology and services for any type of celebration.

12 fully equipped Conference rooms and 1 luxury Convention Center, ranging from 45 m2 to 505 m2, for 40 -600 people.

Room features: See "Events & Conferences" Brochure.

7. WEDDINGS, RENEWAL OF VOWS & HONEYMOONS

Make your dream a reality in our resort. Celebrate your wedding or honeymoon in this luxurious resort that, in addition to featuring the 24 Hour All-Inclusive Program, also offers special packages for brides and grooms. Celebrate your wedding at a gazebo on the beach or on a private terrace surrounded by tropical gardens especially decorated for the occasion. In case of inclement weather, the hotel provides an indoor backup area.

CHAPEL "Nuestra Señora de las Nieves"

Located at the Grand Palladium Colonial Resort & Spa, we celebrate catholic mass every Saturday and Sunday, and also for special occasions.

8. SPA AND HEALTH

Spa & Fitness Centre: Located in the Grand Palladium White Sand area, Offers exclusive and personalized attention, Open every day

Open: 9:00am - 9:00pm, (gym opens at 7:00am) Minors under the age of 18 not permitted in the Spa, All Spa services require reservation. Size over 7000m². Infinity Pool.

Services & Treatments:

All inclusive services: Gymnasium with lockers dressing room and air conditioning, Jacuzzi, Pool, Dry and humid sauna, Vapor bath, Footbath.

Services with charge: Hydro-massage, Waterfalls, Eco-meditative, Cold bath, Balinese shower, Relax area, Massages (Swedish, sports, reflexology, Vichy, couple's massages, etc), Unisex hair salon, Facial and body treatments and exfoliations, Waxing, Manicures and pedicures, Wide range of therapies.

9. ALL-INCLUSIVE PROGRAM

Restaurants & Bars:

Breakfast and lunch in buffet style. Dinner in the buffet or in one of our A la carte Restaurants (unlimited dinners,

based on the availability), Snacks 24 hours, local and international drinks with or without alcohol (also included in the discotheque), house wine in all of our restaurants and bars, cocktails and selection of international drinks of "premium" quality in the bars Hemingway and Churchill, minibars in all rooms (restocked daily).

Sports & Leisure:

Seven freshwater pools and a salt water pool. Towels, turbines and umbrellas for beach and the swimming pools. Daily entertainment. Sports facilities and Spa. Water sports. Mini-Club El Ranchito and Black and White Junior Club for the entertainment of little ones.

Possibility to use all the facilities of the Grand Palladium Mayan Riviera Complex Resorts & Spa, with the exception of the ones located at The Royal Suites area and much more.

10. ROOM TYPES

Total: 264

All rooms with: Garden views, Sofa bed, Jacuzzi and shower, Shaving mirror, Hairdryer, Bathroom amenities (Shampoo, body soap gel wash, bar soap wash, wash sponges, shower cap, razor kit), Bathrobe and slippers, Safe, Telephone with direct line next to bed, Satellite TV, Internal pay-per-view channel with movies, Iron and ironing board, Minibar with drinks refilled daily, Tea and coffee making facilities, Desk with lamp, Air conditioning thermostat in room, Ceiling fan, Ramp and steps access, Smoke detectors, Alarm clock, Station for MP3 players and pillow menu (with extra charge), Colonial style decoration, Terrace with table and chairs, Ice machine in the corridors. 7 3-story villas with 6 Suites and 30 Juniors Suites each. 6 bungalow villas with 2 Mayan Suites each. Room upgrade available on arrival subject to availability and with extra charge.

| | | | | | | |
|---------------------|----------|-----|--------------|---|--------------|---|
| Junior Suite | Total: | 210 | Max. Pax: | 5 | Pax Normal: | 2 |
| | Seaview: | 30 | Min. Adults: | 1 | Max. Adults: | 4 |
| | A/C: | 270 | Min. Child: | 0 | Max. Child: | 3 |

84 Two double beds rooms and 126 king size bed rooms. Hydromassage bathtub. Bathroom within living room available on request.

Room sizes in m²: Hall 5; Closet 1,3; Living room 11,4; Bathroom 9,7; Room 16,9; Balcony 8,3; Total 52,6.

| | | | | | | |
|--------------|----------|----|--------------|---|--------------|---|
| Suite | Total: | 42 | Max. Pax: | 3 | Pax Normal: | 2 |
| | Seaview: | 6 | Min. Adults: | 1 | Max. Adults: | 3 |
| | A/C: | 42 | Min. Child: | 0 | Max. Child: | 1 |

King size bed rooms, Hydromassage bathtub and Large living room.

Room sizes in m²: Hall 6,25; Closet 1,3; Living room 19; Bathroom 9,5; Room 17; Balcony 14,55; Total 67,6

| | | | | | | |
|--------------------|----------|----|--------------|---|--------------|---|
| Mayan Suite | Total: | 12 | Max. Pax: | 2 | Pax. Normal: | 2 |
| | Seaview: | 0 | Min. Adults: | 1 | Max. Adults: | 2 |
| | A/C: | 12 | Min. Child: | 0 | Max. Child: | 0 |

King size bed, especially designed for couples, Private entrance from outside. Adults only, Pool view. Overlook the large lake, wooden terrace with kayak landing over the lake and wooden hammoks. Large bathroom with Jacuzzi and outside Mayan shower.

Room sizes m²: Hall 3; Closet 1,3; Bathroom 17,5; Room 25,4; Balcony 21,90; Total 69,1.

*Service with extra charge

Copyright 2010 – FIESTA HOTEL GROUP
Factsheet subject to change, extra charges might apply to specific services