



Hotel: The Royal Suites Turquesa by Palladium
Category: 5 * All Inclusive
Brand: The Royal Suites by Palladium
Address: The Cortecito. Playa Bavaro, Punta Cana
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Local Currency: U.S. Dollar / Dominican Peso
Payment options: Visa, MasterCard, Diners Club, American Express, cash,
GPS-Pos: 18 ° 41'32 .75 "N, 68 ° 25'27 .32" O
Tax Total: 26%
Construction: In 2004, 2nd Stage 2008.
Hotel Type: Holiday Resort, Beach Resort, weddings, events, conferences & incentives.
Important Note: Minors under 18 years old not permitted at The Royal Suites Turquesa

Updated: November 09, 2011

1. GENERAL INFORMATION

Located directly on what is considered one of the best coastlines - the world famous Bavaro Beach – the adults only The Royal Suites Turquesa by Palladium is located alongside the 5* all inclusive Grand Palladium Palace Resort, Spa & Casino, Grand Palladium Punta Cana Resort & Spa and Grand Palladium Bavaro Resort & Spa.

The Royal Suites Turquesa by Palladium offers its guests special attention to details as well as a wide variety of privileges and facilities while also allowing them full access to the facilities and services of the three neighboring Grand Palladium Resorts.

The Royal Suites by Palladium are supervised by the quality management system of Palladium Hotels & Resorts, which guarantees an excellent level of consistent quality to our guests. In addition, we take the protection and conservation of the environment very seriously, supporting sustainable development of the environment in which our hotels are located. The design of our hotels and resorts reflects perfect harmony between modern and luxurious facilities with the natural environment of their locations.

Other materials available:

All Inclusive Plan / Map / Brochure / Pamphlet Weddings / Conferences Brochure

<http://www.fiestahotelgroup.com/es/Hoteles/Destinos/America/Republica-Dominicana/Punta-Cana/The-Royal-Suites-Turquesa-by-Palladium>

2. HOTEL SERVICES

24 Hour Reception, Check-in with welcome cocktail and fresh towel from 3:00 pm, express checkout and check-out until 12:00 pm, laundry service *, wake up service, currency exchange, luggage room, outdoor parking, handicap access, security personnel, fire alarm, fire detection system, Business Centre, Barber * Beauty Salon *, Gift shop / souvenirs * Boutique *. Games and activities in the pool and beach, Wi-Fi in the lobby, nightly entertainment, disco with international music Sunset Boulevard Caribbean, express check in for groups, pillow menu (extra charge except Royal Suites Menu aromatherapy oils (extra charge), clock radio / mp3 season in the rooms, weight scales, superior rooms decorated with towels daily, cots available free, ice machines in the vicinity of the rooms, bell service, 24 hours service, public relations, mail and courier service * Luggage Service * laminating, panel and daily general information on lobbyists, medical service 24 hrs .*, Bicycle rental service *, late checkout* upon availability, management cocktail once a week, mass service once a week, courtesy rooms with bath and showers for late check out.

Hotel Facilities:

With all of the benefits of 4 resorts, guests of The Royal Suites Turquesa by Palladium may enjoy all the amenities and personalized services of this more intimate, "adults only" resort with 372 suites while also enjoying full access to 3 other resorts that offer 6 a la carte restaurants (Royal Suites guests enjoy the right to guaranteed reservations in the restaurants), 3 air-conditioned buffets, 3 outdoor beach buffets, 19 bars, 2 theaters with live shows every night, one of the most complete Spa & Wellness Centers in Punta Cana, Casino, a variety of water sports, activities program, day and evening entertainment and a 24 hour sports bar with snack service, bicycles and first class convention center.

External Services*: Chips to play at the casino, golf course in the vicinity (cars with additional cost and mandatory until 2:00 pm), Spa services, Internet center, medical center, babysitting services, watersports motor, diving school and catamarans; Caribbean Street gift shop, boutiques, crafts, rent-a-car, photo finishing and custom photo service, telecommunications (phone, fax or Internet) and any service not described in the "all inclusive" program.

3. SPORTS AND ENTERTAINMENT

7 swimming pools (1 main swimming pool overlooking the beach and 6 smaller pools from the second phase). Special section of private beach with waiter service to the sun beds, beach palapas for shade and hammocks and Balinese beach beds, exclusive fresh fruit snacks for guests of The Royal Suites Turquesa by Palladium. Full access to the 4 additional pools located at the neighboring Grand Palladium Resorts.

A complete daily and nightly entertainment program available at the Grand Palladium Resorts.

Sports: Aerobics, water aerobics, ping pong, beach volleyball, football and soccer, tennis, petanque, archery, rifle shooting, basketball, water polo, mini golf, paddle tennis and badminton. Spa & Wellness Center with sauna, jacuzzi and Turkish bath.

Water sports: Non-motorized water sports including windsurfing (beginners and experts), catamaran sailing and kayaking.

Water Activities with charge: diving school for beginners and experts, diving excursions to the coral reefs, boat trips along the coast.

Entertainment:

Night: Enjoyable nightly entertainment program available.

Full daily program of sports and entertainment on the beach and at the pool during the day.

Weekly “White Party.”, different and colorful-participation games, scavenger hunts, sand castle contest, yoga lessons, tournament, video games, Karaoke and much more.

4. FOOD AND BEVERAGES

Restaurants:

The Royal Suites Restaurant is exclusively for Royal guests with air conditioning and combined a la carte and buffet service.

Royal Gourmet Restaurant Hours: Breakfast: 7:00am -10:00am
Lunch: 1:00pm to 3:00pm
Dinner: 6:30pm to 10:00pm

Restaurant Le Clauterelle: Hours: 6:30pm to 10:00pm

** Both restaurants have an open air terrace area

Bars:

The Royal Suites bars are exclusively for the use of Royal guests.

Royal Lobby Bar Hours 9:00am to 1:00am
Top shelf liquors and snacks

Three private pool bars from 9:00am – midnight

Beach Bar Hours 9:00am - 6:00pm

Full access to all the restaurants and bars of the Grand Palladium Resorts.

Includes all meals at the resort's restaurants as hours and conditions of each facility; snacks 24 hours in the Sports Bar; unrestricted use of the a la carte restaurants do not require booking (subject to availability), no limit on number of visits. Locators available. They require long pants and sleeved shirt for men (no shorts allowed), domestic drinks 24 hours, the selection of international drinks in some bars and a welcome drink, special menus for people with allergies or celiac special Palladium Burger, small American corner in the buffet restaurants, fitness corner, * Ron tasting, wine tasting *, bar service and snacks to the hammock in swimming pools, wide variety of wine in all restaurants * * romantic dinners, desserts dietary buffet restaurants.

Buffet Restaurants:

La Catedral Restaurant: Non Smoking. Located next to the Grand Palladium Bavaro Resort. It offers International buffet cuisine and local specialties, cooking and thematic cuisine. Air conditioning. Open only for breakfast and dinner.

Behique Restaurant: Non smoking. Located poolside at the Grand Palladium Punta Cana Resort. The restaurant features International buffet cuisine and local specialties live cooking and thematic cuisine. Air conditioning. Open for breakfast, lunch and dinner. Schedules may vary depending on the season.

Las Torres Restaurant: Non smoking and located across from the Grand Palladium Palace lobby. International buffet dishes and local specialties, cooking and themed cuisine. Air conditioning. Open only for breakfast and dinner.

El Arrecife Beach Restaurant: Located at the Grand Palladium Bavaro Resort. International buffet with a smoking area and featuring local cuisine, BBQ grill, salad bar, snacks and ice cream. Outdoor. Open for lunch only.

La Uva Beach Restaurant: Located at the Grand Palladium Punta Cana. International Buffet with smoking area and featuring local cuisine, specialty cooking, salad bar, snacks and ice cream. Outdoor. Open for lunch only; schedule may vary depending on the season.

El Bohio Beach Restaurant: Located at the Grand Palladium Palace. Buffet restaurant with designated smoking area. Featuring International and local cuisine, BBQ grill, salad bar, snacks and ice cream. Outdoor. Open for lunch only.

A la carte restaurants: Schedules are subject to changes depending on the season. Open for dinner only. Guests of The Royal Suites may make reservations.

El Quijote Restaurant: Non smoking. Located on the lagoon of the Grand Palladium Bavaro Resort and offering a la carte dining boasting Spanish cuisine specialties. Air conditioned.

Bamboo Restaurant: Non smoking and located on the lagoon of the Grand Palladium Bavaro Resort. It offers a la carte dining and features Asian favorites. Air conditioned.

La Cantina Mariachi Restaurant: Non smoking and located on the lagoon of the Grand Palladium Bavaro Resort. It offers a la carte dining with Mexican cuisine. Air conditioned.

Mare Nostrum Trattoria Restaurant: Non smoking and located across from the Grand Palladium Palace lobby. It offers a la carte dining with Italian cuisine. Air conditioned.

Rodizio Restaurant. Non smoking and located across from the Grand Palladium Palace lobby right next to the Mare Nostrum. It offers a la carte dinner service with Brazilian cuisine specialties. Air conditioned.

Sumptuori restaurant. Non smoking. Located across from the Grand Palladium Palace lobby, next to the Rodizio Restaurant. It offers a la carte dining with Japanese cuisine and features exciting tepanyaki tables. Air conditioned.

Bars

Mahogany Lobby Bar (Bavaro)	9:00am - 1:00am
Guayacan Lobby Bar (Palace)	9:00am - 1:00am
Macao Lobby Bar (Punta Cana)	9:00am - 1:00am
Boca Chica Pool Bar (Bavaro) With swim-up bar	10:00am - 6:00pm 10:00am - 6:00pm
Saona Pool Bar (Punta Cana) With swim up bar	10:00am - 11:00pm 10:00am - 6:00pm
Samaná Pool Bar (Punta Cana) With swim-up bar	10:00am - 6:00pm 10:00am - 6:00pm

Barahona Pool Bar (Palace) With swim-up bar	10.00am - 6:00pm 10:00am - 6:00pm
Bavaro Amphitheatre Bar	9:00pm - 11.00pm
Punta Cana Amphitheatre Bar	9:00pm - 11.00pm
Cocktail Bar. Offers a wide selection of domestic and International cocktails. Tea Time 5:00pm to 6:00pm, reading corner and table games. Smoking area outside. Live piano music, variety of pastries/cakes and special coffee menu. Special selection of top shelf liquors.	5:00pm - 12:00am
Sunset Boulevard Disco For 18 and older only.	11:15pm - 2:00am
Sports Bar: Offers a snack menu, salad bar and ice cream. Open 24 hours.	
Casino*: For 18 and older only.	10:00am - 3:00am
6 kiosks along 1km of beautiful beach	10:00am - 5:00pm
-Premium Beverages in all bars	
-Live music in the lobby from 9:00pm to midnight. (Except in The Royal Suites)	
-All schedules are subject to change.	

5. LOCATION

Getting to The Royal Suites Turquesa

By car: Exit the airport, turn right and take the road towards Bavaro. Continue until the end of the street (on the left hand there is a car dealer, "Tank Motors") and turn right. Continue straight ahead (It will be El Cortecito) and you will reach a fountain and see the Palladium logo - take that direction to come to the resort, which is located within the premises of the Grand Palladium Resort complex.

By Taxi: From the airport, by taxi the resort is about 20 km/20min away with an approximate cost of about \$35 USD.

Transfer Service*:

The Royal Suites Turquesa offers its clients a shuttle that will pick you up at airport on arrival and pick you up from the hotel to go to the airport for your return flight. Reservations subject to availability and upon request. Cost: \$18 USD per person for roundtrip service.

6. DESTINATION

Dominican Republic

The Dominican Republic is located in the West Indies archipelago. It has the Atlantic Ocean to its North, the Caribbean Sea and West Indies Sea to its South, the West Indies, the passage that separates the island Puerto Rico to the East to its West, the country of Haiti. It has a territory of 48,442 km² and a population

of over 9 million. The government is located in the capital, Santo Domingo de Guzman. The country has a predominantly tropical climate and rainfall is abundant. The average temperature is between 25 and 30 ° C. The Dominican Republic is a country that continues to develop and depends mainly on agriculture, trade, services and especially tourism.

Punta Cana & Bavaro

Located in the east of the Dominican Republic, this area features the most famous beaches on the island, vast and endless, white sandy beaches full of coconut trees, and a barrier reef that runs along the coastline that boasts clear and calm waters. On your way you can find several towns that are home to typical Dominican fishermen. Punta Cana is considered one of the biggest tourist attractions of the Dominican Republic, and it offers over 50 km of beaches, an International airport, facilities for all types of sports, from sailing trips to some of the best golf courses Caribbean as well as spectacular seafood. It is at the eastern end of the island, exactly at the point between the Atlantic Ocean and the Caribbean Sea. For years it has been a hot spot for European tourism.

Sightseeing Tours *:

- **Isla Saona**, Dominican Republic, Saona Island, located in the southeast of the Dominican Republic, it is part of the Eastern National Park and provides sanctuary to several species of migratory birds. Its original name is "Adamanay," which is an aboriginal name.

- **Trip to Santo Domingo:** Santo Domingo is the Dominican Republic's capital, founded on August 4, 1496 by Bartholomew Columbus in the eastern part of the Ozama River, it is the first city founded in America. Located on the southern coast of the island, bathed by the Caribbean Sea, its historic center hosts the "Zona Colonial" which houses over 300 museums. It is a place that deserves a visit due to the museums and monuments, and houses built in Colonial times. There one may see the first cathedral ever built in the Americas, the Alcazar de Colon - a former residence of Don Diego Columbus, the son of Christopher Columbus - a Dominican monastery, home of the first university in the New World and House of Bastidas, the house of the Jesuits.

- **The village of Altos de Chavon** Altos de Chavon is located southeast of the Dominican Republic, La Romana, and is just 110 kilometers from the historical city of Santo Domingo. Built in 1976, Altos de Chavon is home to The Foundation Altos de Chavon Cultural Center, a cultural entity and nonprofit educational institution. Altos de Chavon is home to a church, restaurants, art galleries, museum Taino, shops, discotheque, artists' studios, design school and an amphitheater. The design school Altos de Chavon is associated with Parsons School of Design in New York.

- **Cayo Levantado** is a beautiful little piece of land located in the northeastern coast of the Dominican Republic in Samana Bay, on the Samana Peninsula. It has rainforest vegetation, paradisiacal beaches, white sand and crystalline waters, nestled in a beautiful landscape. Cayo Levantado is a place where you can observe humpback whales during the season from January to March. Cayo Levantado, where tourists and the lush vegetation vie for the kingship. And powdery white sand, turquoise waters are crystal clear - ideal for snorkeling or gentle swimming. Several birds found here, including parrots, lettuce and Ganet. It is notable that there are also the guinea pigs and "solenodonte."

Details of interest:

Official time:	UTC -04
Official Language:	Spanish
Currency:	Dominican Peso
Population:	9.3 million inhabitants
Electricity:	Voltage 110V.

Distances:

Beach:	0m
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Airport: 20km (Apt Punta Cana)
 Plaza Bavaro Cortecito: 1km
 Next town/Higüey: 60km
 Bus Stop: 500m
 Timetable buses every 30 minutes

7. CONFERENCE ROOMS

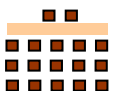
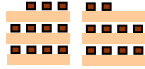




(Located in Palladium Complex)

We are experts at creating events, because for us every customer is unique and of utmost priority. We believe in creating unique and memorable experiences for each guest.

The Grand Palladium Resorts in Punta Cana boast a brand new convention center comprised of a Business Center, lounges and coffee breaks. 7 modular rooms distributed in two groups, with a total area of 605 m2, each room of 120 or 35 m2.

We have a team specialized in the realization of events, including weddings, birthdays, conferences, seminars, conferences, workshops, among others.

Capacities and dimensions of the convention hall:

Meeting rooms	Área m2	Width x Lenght m	Height m	Sunlight	Theater 	Classroom 	“U” 	Russian 	Banquet 	Cocktail 
Gran salón A	122	17x7	5	Si / Yes	120	80	40	40	110	120
Gran salón B	122	17x7	5	Si / Yes	120	80	40	40	110	120
Gran salón C	122	17x7	5	Si / Yes	120	80	40	40	110	120
Gran salón D	122	17x7	5	Si / Yes	120	80	40	40	110	120
Gran salón A+B+C+D	500	28x17	5	Si / Yes	500	330	N/A	N/A	450	500
Sala a	35	5x7	2.70	Si / Yes	35	25	12	12	30	30
Sala B	35	5x7	2.70	Si / Yes	35	25	12	12	30	30
Sala C	35	5x7	2.70	Si / Yes	35	25	12	12	30	30
Sala A+B+C	105	15x7	2.70	Si / Yes	105	75	35	35	95	95

8. WEDDINGS & HONEYMOONS

The Royal Suites Turquesa by Palladium offers the ideal scenery for dream weddings and honeymoons. With a team of professional wedding coordinators, spectacular, brand new beachfront gazebo surrounded by paradise carriage with horse *, and much more for a smooth and memorable wedding. Our team can also coordinate special events such as anniversaries, birthdays and other special occasions. For

more information please contact: weddings.bávaro@fiestahotelgroup.com

Honeymoon Extras: DBN
Fruit basket
Bottle of rum
Romantic Dinner
Double bed (subject to availability)

NOTE: Couple must present marriage certificate. This should be valid for a maximum of 60 days from the date of registration.

9. SPA & Fitness Club

In our Spa, located next to the reception of the Grand Palladium Palace, we offer our clients an extensive gym, Turkish bath, pool and sauna.

EXTRA CHARGE: Hairdresser, massage (Swedish, sports, reflexology, vichy, couples massage, etc.) Facials, body treatments and scrubs, wedding packages, general packages.

(* All spa services require reservation, please consult the Spa for more information on sessions as well as availability and rates.

(* Children under 18 years old are not allowed to use the Spa facilities.

10. EXCLUSIVE ALL INCLUSIVE PROGRAM

By offering the benefits of 4 resorts in 1, guests of The Royal Suites Turquesa by Palladium can enjoy the amenities and personalized services of this intimate "Adults Only" resort which offers full access to 3 resorts that offer 7 a la carte restaurants (with guaranteed reservations), 3 air-conditioned buffets, 3 , outdoor beach buffets, 14 bars, 2 theaters with live shows every night, one of the most complete Spa & Wellness Centers in Punta Cana, Casino *, a complete sports center with a wide variety of water sports, activities program, day and evening entertainment and a 24 hour Sports Bar with snack service. Exclusively for guests of The Royal Suites Turquesa by Palladium, the VIP Lounge Concierge service is available 24 hours, air conditioning, lobby bar with top shelf liquors and snacks. International digital newspapers, DSL Internet access and free WiFi. Butler service. In-room bathrobes and slippers. 24 hour room service. Minibar stocked daily with water, snacks, beer and 4 complimentary bottles a week (minibar customization available). DVD player and DVD library available in the lobby. Exclusive dining in the combined la carte and buffet air conditioned restaurant, three private bars, private pool, waiter service at pool and beach to guests' sunbeds, fresh fruit snacks on the beach.

Guests should wear the appropriate wristband to enjoy these services. All drinks ordered in this service should be consumed in areas where they are acquired and cannot be consumed in the rooms. The accumulation of drinks is not allowed; guests must consume the drink before ordering the next. Failure to follow the above rules will result in automatic suspension of this right, and the customer will be forced to pay all the drinks have been consumed while abusing this right.

11. ROOM TYPES

This resort boasts a total of 372 rooms, all with comfortable memory foam mattresses, which "remembers" the shape of your body, electronic key-card, full bathroom with whirlpool tub with shower, hair dryer and makeup mirror. Ironing facilities, DVD, scale, electronic safe in the room without additional cost, coffee and tea maker, air conditioning, ceiling fan, plasma TV with remote and satellite TV, direct dial telephone, free DSL internet access (lobby) and WiFi, minibar refilled daily, radio-alarm clock with MP3 station, including a choice of pillows, slippers and bathrobes, balcony or terrace.
1st stage:

Royal Junior Suites: 124

Available with one king or two double beds, a sofa bed and a hot tub built into the room.

Min. Pax:	1	Max. Pax:	3
View pool:	20	Side Views:	0
Garden view:	35	Panoramic:	0
Sea view:	69	Rooms for disabled:	0
A/C:	124	Connecting or Family Suites:	0

Royal Honeymoon Suites: 15

They have a king size bed with decorative canopy, double sofa bed and double jacuzzi on the balcony, charming white furniture.

Min. Pax:	1	Max. Pax:	3
View pool:	2	Side Views:	0
Garden View:	0	Panoramic:	0
Sea view:	13	Rooms for disabled:	0
A/C:	15	Connecting or Family Suites:	0

Presidential Suite: 1

A two-level suite with sea view located on prime beachfront, with a king size bed with decorative canopy, double sofa bed and jacuzzi for two on the balcony of the second level, charming white furniture.

Min. Pax:	1	Max. Pax:	3
View pool:	1	Side Views:	0
Garden View:	0	Panoramic:	0
Sea view:	1	Room for disabled:	0
A/C:	1	Connecting or Family Suites:	0

2nd Stage:

Deluxe Junior Suite (DBLES): 120

Elegantly decorated and spacious, charming furniture and terrace or balcony. All have the following features: air conditioning, butler service, a comfortable king size bed with decorative canopy, memory foam mattresses that "remembers the shape of your body," double sofa bed, DVD, plasma TV, Wi-Fi, electronic safe, iron and ironing board, coffee maker, minibar refilled daily, pillow menu, complimentary 4 bottles a week, telephone (\$), aromatherapy (\$), scale, radio-alarm station MP3, windows, complimentary 24 hour room service, bathroom with integrated jacuzzi, slippers and bathrobes, hair dryer, magnifying mirror. The 2nd stage has a separate "pass-thru" window for room service.

Min. Pax:	1	Max. Pax:	3
View pool:	120	Side Views:	0
Garden View:	0	Panoramic:	0
Sea view:	0	Room For disabled:	0
A/C:	120	Connecting or Family Suites:	0

Deluxe Junior Suite Swim-up: 60

They offer all the amenities of the Deluxe Junior Suites, and boast direct access to the pool.

Min. Pax:	1	Max. Pax:	3
View pool:	60	Side Views:	0
Garden View:	0	Panoramic:	0
Sea view:	0	Room For disabled:	0
A/C:	60	Connecting or Family Suites:	0

Deluxe Suites: 16

They have all the facilities of a Deluxe Junior Suite plus mood lighting, 2 plasma TVs with cable, large whirlpool tub (2 meters in diameter) built into the room and walk-in steam showers and whirlpool.

Min. Pax:	1	Max. Pax:	3
View pool:	16	Side Views:	0
Garden View:	0	Panoramic:	0
Sea view:	0	Room For disabled:	0
A/C:	16	Connecting or Family Suites:	0

Swim-up Suite Deluxe: 8

They offer all the amenities of the Deluxe Suites, and also feature direct access to the pool.

Min. Pax:	1	Max. Pax:	3
View pool:	8	Side Views:	0
Garden View:	0	Panoramic:	0
Sea view:	0	Room For disabled:	0
A/C:	8	Connecting or Family Suites:	0

Romance Suite (SUN IS): 8

They offer all the amenities of the Deluxe Junior Suites, plus romantic lighting, plasma TV, a large jacuzzi for two and a steam shower cabin and jacuzzi.

Min. Pax:	1	Max. Pax:	2
View pool:	8	Side Views:	0
Garden View:	0	Panoramic:	0
Sea view:	0	Room For disabled:	0
A/C:	8	Connecting or Family Suites:	0

Swim-up Romance Suite: 4

They offer all the comforts of Romance Suite, plus direct access to the pool.

Min. Pax:	1	Max. Pax:	2
View pool:	4	Side Views:	0
Garden View:	0	Panoramic:	0
Sea view:	0	Room For disabled:	0
A/C:	4	Connecting or Family Suites:	0

Cabana Suite (CA2 SE): 8

Beautiful Caribbean-style suites. They have all the facilities of the Deluxe Junior Suite, plus a separate living room, 2 plasma TVs, steam shower and 2 balconies or terraces.

Min. Pax:	1	Max. Pax:	2
View pool:	8	Side Views:	0
Garden view:	8	Panoramic:	0
Sea view:	0	Room For disabled:	0
A/C:	8	Connecting or Family Suites:	0

Swim-up Cabana Suite: 8

They offer all the comforts of the Cabana Suite, plus direct access to the pool.

Min. Pax:	1	Max. Pax:	2
View pool:	8	Side Views:	0
Garden view:	8	Panoramic:	0
Sea view:	0	Room For disabled:	0
A/C:	8	Connecting or Family Suites:	0

* Extra Charge

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 Factsheet subject to change, extra charges might apply to specific services