



<b>Hotel:</b>	<b>The Royal Suites Turquesa by Palladium</b>
<b>Category:</b>	5*
<b>Brand:</b>	The Royal Suites by Palladium
<b>Address:</b>	C/ El Cortecito, Playa Bávaro, Higüey Punta Cana Dominican Republic
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<b>Local Currency:</b>	DOP
<b>Payment Option:</b>	Visa, MasterCard, AMEX, Cash USD
<b>GPS-Pos:</b>	18°41'33.03"N, 68°25'27.47"W
<b>Total Tax %:</b>	0
<b>Construction:</b>	Built in 2004, 2nd stage in 2008-2009, n° building 13, n° floors 2-3, n° lifts 0
<b>Hotel type:</b>	Holiday Resort, Beach Resort, Only adults Luxury Resort. All Inclusive Resort.

## I. GENERAL INFORMATION

The Royal Suites Turquesa by Palladium is an exclusive hotel located within the Grand Palladium Punta Cana Complex Resorts & Spa. The concept of The Royal Suites is differentiated by its personalized service for adults only. Enjoy privacy, relaxation and tranquility in this luxurious resort.

### Other available Material:

All-Inclusive Plan / Map / Brochure / Wedding Brochure / Event & Conference Brochure/The Royal Suites Brochure.

### Hotel Services:

Reception 24h, Check-in from 3:00pm, Check-out by 12:00pm, Air conditioning in buffet and a la carte restaurants and most bars. Private air-conditioned lobby with aromatherapy treatment. Fax and telephone service\*, Free WiFi and DSL internet access at lobby area with digital international newspapers, Wake-up service, Currency exchange, Laundry service\*, Outdoor parking, Beverage machine, Ice machine, Security cameras, Security personnel, Handicap accessible in all complex, Theater, Large amphitheater, Casino, Discotheque/Nightclub, Gala dinners, Dancing with orchestra, Wedding service\*. Butler service, bar waiting service at sunbeds. Shopping Center\*: Supermarket (with a selection of medicine), Gift shop/ souvenirs, Photography store, Beauty salon, Hairdresser, Internet corner, Medical service 24h.

### External Services:

Car rental, Hospital: 15km\*, Golf course\* (nearby),

## 2. SPORTS ENTERTAINMENT

### Pools:

7 swimming pools exclusively for The Royal Suites Turquesa (1 main swimming pool overlooking the beach with Swim-up and 6 smaller pools on the 2nd stage section).

Private beach section exclusively for guests of The Royal Suites with waiter service

Beach with palapas for shade and beach loungers / sunbeds and towel service.

Bali beds in beach and pools exclusive for the guests of the Royal Suites.

Seven freshwater swimming pools:

Free umbrella, sunbed, shower and towel service. Swim-up bar at 5 swimming pools and built-in Jacuzzi in all pools.

Boca Chica Pool: Located in Grand Palladium Bávaro, Lake Style pool, Adapted for children, Maximum 2,40m deep.

Open: 7:00am -7:00pm.

Barahona Pool: Located in Grand Palladium Palace, Adapted for children, Maximum 2,40m deep. Open: 7:00am 7:00pm.

Samana Pool: Located in Grand Palladium Punta Cana, Lake style pool, Adapted for children, Maximum 2,40m deep. Open: 7:00am -7:00pm.

Saona Pool: Located in Grand Palladium Punta Cana, Lake style pool, Adapted for children, Maximum 2,40m deep. Open: 7:00am -7:00pm.

**Activities & Sport Facilities:**

Fitness, Aqua gym, Waterpolo, Minigolf, Table tennis, Archery, BB Guns, Darts, Billiards, Soccer/Football, Beach volleyball net, Four badminton courts, Six hard-floor tennis courts (floodlights\*), Four paddle courts, basketball courts, petanque courts.

**Water Sports at the Beach:**

Catamaran, Windsurfing, Kayaks, Banana boat\*, Parasailing\*, High Seas Fishing (4h basic tour excursion)\*, Diving courses with international certification (PADI)\*, Glass bottom boat\*, Diving and snorkeling excursions to Isla Catalina\*, Speedboat tours\*, Catamaran and windsurf courses\*.

**Entertainment:**

A complete, daily program of sports activities and entertainment on the beach and at the pool. Shows and games every night at the theatre and Discotheque of the Grand Palladium Bávaro Resort & Spa, air conditioned from 11:15am - 2:00am.

### 3. FOOD & BEVERAGE

Two bars and a restaurant for the exclusive use of guests staying in this VIP area:

Royal Lobby Bar: International Premium drinks and snack service. Open: 9:00am - 1:00am.

3 Royal Pool Bars: Bar service. Open: 9:00am - 12:00am.

Beach bar: 9:00am - 6:00pm

**Royal Gourmet Restaurant:** Located next to the lobby, Breakfast, lunch and dinner featuring combined service buffet and A la Carte. No reservation required. Open: 7:00am - 10:00am; 12:00pm - 3:00pm; 7:00pm - 10:00pm.

Buffet-Style Restaurants:

**Behique Restaurant:**

Located at the pool Samaná at the Grand Palladium Punta Cana, Breakfast, lunch and dinner, International buffet and local specialties, Show Cooking and theme dinners, Air conditioned, non smoking.

Open: 7:00am -10:00am; 12:00 - 3:00pm; 7:00pm -10:00pm.

**Las Torres Restaurant:**

Located in front of the lobby at the Grand Palladium Palace, Breakfast and dinner, International buffet and local specialties, Show Cooking and theme dinners, Air conditioned, non smoking.

Open: 7:00am -10:00am; 7:00pm -10:00pm.

**Cathedral Restaurant:**

Located near the lobby at Grand Palladium Bávaro, Breakfast and dinner, International buffet and local specialties, Show Cooking and theme dinners, Air conditioned, non smoking.

Open: 7:00am -10:00am; 7:00pm -10:00pm.

**Bohio Restaurant:**

Located next to the beach at Grand Palladium Palace, International buffet style lunch and local specialties, BBQ, salad bar, snacks and ice cream, open air, smoking section.

Open: 12:00pm - 3:00pm.

**La Uva Restaurant:**

Located at the beach of the Grand Palladium Punta Cana. International buffet style lunch and local specialties, Show Cooking, salad bar, snacks and ice cream, open air, smoking section.

Open: 10:00am - 12:00pm; 12:00pm - 3:00pm. Snacks service: 3:00pm - 5:00pm.

**El Arrecife Beach-Restaurant:**

Located at the beach at the Grand Palladium Bávaro, International buffet style lunch and local specialties, BBQ, salad bar, snacks and ice cream, open air, smoking section.

Open: 12:00pm - 3:00pm

Seasonal changes may vary the times of the service hours.

#### Theme Restaurants:

A la carte dinners. No reservation required visits unlimited - subject to availability. Pager service available.

#### **El Arrecife Beach-Restaurant:**

Located at the beach of the Grand Palladium Bávaro, International "a la carte" specialties, with show cooking, open air, smoking section.

Open: 6:30pm - 10:00pm.

#### **Bamboo Restaurant:**

Located next to the lobby at Grand Palladium Bávaro, Chinese "a la carte" specialties, with show cooking, air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

#### **Gran Cantina Mariachi Restaurant:**

Located near the Pond of the Grand Palladium Bávaro, Tex Mex "a la carte" specialties. Air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

#### **Mare Nostrum Restaurant Trattoria:**

Located in front of the Lobby of the Grand Palladium Palace, Italian "a la carte" specialties, air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

#### **El Quijote Restaurant:**

Located near the Pond of the Grand Palladium Bávaro, Spanish kitchen "a la carte" specialties, air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

#### **Rodizio Restaurant:**

Located in front of the Lobby of the Grand Palladium Palace next to the mare Nostrum Restaurant, Brazilian kitchen "a la carte" specialties, air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

#### **Sumptuori Restaurant:**

Located in front of the Lobby of the Grand Palladium Palace next to the mare Nostrum Restaurant, Japanese specialties with 6 Teppanyaki tables, 1 Sushi bar and regular tables for "a la carte" service, air conditioned, non smoking.

Open: 6:30pm - 10:00pm.

Dress Code: For gentlemen at dinner time shirts with sleeves and long pants are required in all a la Carte restaurants. It is requested do not wear sandals.

Seasonal changes may vary the times of the service hours.

#### Bars:

**Guayacán Bar:** Located in the lobby of Grand Palladium Palace, Bar service. Open: 9:00am - 1:00pm.

**Caoba Bar:** Located in the lobby at Grand Palladium Bávaro, Bar service. Open: 9:00am - 1:00pm.

**Macao Bar:** Located in the lobby at Grand Palladium Punta Cana, Bar service. Open: 9:00am - 1:00am.

**Boca Chica Bar:** Located next to the pool at Grand Palladium Bávaro, with swim-up bar, Bar service. Open: 10:00am - 6:00pm.

**Samaná Bar:** Located next to the pool at Grand Palladium Punta Cana, with swim-up bar, Bar service. Open: 10:00am - 6:00pm.

**Saona Bar:** Located next to the pool at Grand Palladium Punta Cana, Bar service. Open: 10:00am - 11:00pm (swimup bar 10:00am - 6:00pm).

**Barahona Bar:** Located next to the pool at Grand Palladium Palace, with swim-up bar, Bar service. Open: 10:00am - 6:00pm.

**Six kiosks on the beach:** Bar service. Open: 10:00am - 5:00pm.

**Sports Bar:** Next to the pond at Grand Palladium Bávaro, Appetizers and snacks (pizza menu, sandwiches, hamburgers, nachos and ice cream), Billiards, Internet\*, Outdoor smoking section. Open 24hrs.

**Hemingway Cocktail Bar:** Located next to the pool, National and international drinks, Premium drinks. Outdoor smoking section. Open: 6:00pm - 12:00am.

**Two Amphitheater Bars:** Next to the entertaining theatres in Bavaro and Punta Cana. Open: 9:00pm - 11:00pm.

**Sunset Boulevard Discoteque:** Located in the Grand Palladium Bávaro, Bar service. Open: 11:15pm - 2:00am.

**Casino Bar:** Open: 10:00am - 3:00am.

Seasonal changes may vary the times of the service hours.

## 4. LOCATION

How to get to the The Royal Suites Turquesa\*\*\*\*\*

**By Car:** Leave the airport, turning right and take the highway in direction to Bávaro. Keep going until the street ends (left hand there is the an exhibition of cars "Tanque Motors") and turn right. Continue straight until you come to a fountain where you will see the Palladium logo. Follow the signs pointing you to our entrance

**By Taxi:** From the airport taxi stop, the hotel is about 20 km/20minutes away and the trip costs approximately 35\$US.

## 5. DESTINATION

### **Dominican Republic:**

The Dominican Republic is situated in the Antilles Archipelago. The Atlantic Ocean is to its north, the Caribbean Sea and Antilles Sea to its south, the Canal de la Mona that separates the island with Puerto Rico to the east and the Republic of Haiti to the west. It has a territory of 48.442 km<sup>2</sup> and a population of more than 9 million inhabitants. The government is located in the capital of the country, Santo Domingo de Guzmán. The country has a predominantly tropical climate and rain is abundant. The average temperature is between 25 and 30 °C.

The Dominican Republic is a country that continues to develop and depends mainly on agriculture, commerce, services and especially tourism.

### **Punta Cana:**

Punta Cana is the name of the cape situated in the east of the Dominican Republic (taking the name of the Cana Palm indigenous in the area). Part of the province of La Altagracia, the area is home to many hotel complexes. The Punta Cana International Airport is located approximately 30km inside the island. The beaches are made of a fine, white sand and the sea is a soft, greenish-blue, color. The sea is like a natural pool, as it is protected by coral reefs. The water is transparent and the climate is nearly the same all year round, with average temperatures of around 26°C.

The area also boasts various nightclubs such as Mangú, Imagine or others. Numerous tourist attractions including Manati Park, and Dolphin Island, an aquatic park where you can swim with dolphins and enjoy other types of animals. Animal Adventure is a very nice wildlife and attraction theme park.

### **Details of Interest:**

Official Time: UTC -4, New York, Caracas

Official language: Spanish

Official currency: Peso RD\$,

Population: 9.584.000

Electricity: 110 V.

### **Points of Interest:**

City centre: 60km

Distance from the Punta Cana airport: 20km

Distance to the port: 100km

Bus stop: 500 m (every 30 min.)

Taxi stop: 1 km

Distance to the beach: 0-50m

Distance to the Plaza Bávaro shopping centre: 1 km

Distance to the Palma Real shopping centre: 7km.

### **Visits & Excursions:**

Dolphin's Island Park\*: Enjoy a day in the company of all the family and visit this natural park where you can swim with the dolphins and practice diving and snorkeling.

Manatee Park\*: Make your dreams a reality by swimming with the dolphins in the clear waters of the manatee pool, under the supervision of their caretakers.

Helicoptero\*: Enjoy marvellous aerial views on board a helicopter.

Horseback Riding\*: Make your dreams a reality and horseback ride under the moon.

Jeep Safari\*: Discover the secrets of the flora and fauna of this tropical area. Take unique and beautiful photos.

Captain Cook Restaurant Excursion\*: Cruise features lunch with lobster or grilled cuisine (included).

High Seas Fishing\*: Spend an entire day in the ocean where we will teach you the unknown world of high seas fishing.

Saona Island Tours: Excursions to an exotic island of clear blue waters, mangroves and sea birds, a protected national park.

## 6. WEDDINGS & HONEYMOONS

Celebrate your wedding at a private Pavilion (gazebo) located at the beachfront, surrounded by coconut palm trees and beautiful gardens of tropical landscape and especially decorated for the occasion. The complex boasts 1000 meters of fine, white sandy beach and offers a wide range of services and facilities and a wonderful setting for a picturesque wedding or a romantic honeymoon. In case of inclement weather there is an indoor site (capacity 60 - 80 people).

### Honeymoons:

Couples on their honeymoon in this complex can enjoy some romantic extras. Possibility to stay in a superior room if available, fruit basket in the room, a bottle of rum, invitation to a romantic à-la-carte dinner exclusive for honeymooners. (Within 2 month after wedding, wedding certificate to be presented at arrival)

### Wedding Package:

All legal fees, Live music\*: Guitar Trio and/or orchestra available\* to play during the wedding ceremonies, Wedding cake, professional Photography/ Video\* service, Flowers for bride and boutonniere for the groom, Horse and carriage\*, Salon service\*, Clothes steaming service, Special decoration in room, breakfast served in room the first day of your marriage.

## 7. SPA & HEALTH

The Spa in our Punta Cana Complex is located in the Grand Palladium Palace area. Offers exclusive and personalized attention. "Adults Only" area. All Spa services require previous reservation except for the gym.

### Services & Treatments:

Gym with lockers and dressing room

Jacuzzi

Sauna

Vapor bath and Turkish bath

Massages\*

Beauty treatments\*

Relax and wellness treatments\*

Beauty salon\*

Waxing\*

Manicures and pedicures\*

### Wedding packages\*:

#### Complete Wedding Ritual:

Hairstyle try-out, Flash Facial, Spa manicure and pedicure, Wedding day Make up and Bridal Hairstyle. (Includes steam room and Jacuzzi session)

Duration: 5 h 45 min.

Services can be scheduled in different days

Estimate price: U\$290

#### Glamorous:

Bridal Hairstyle, Spa manicure and pedicure (Includes steam room and Jacuzzi session)

Duration: 2 h 20 min.

Services can be scheduled in different days

Estimate price: U\$147

#### Beauty Time:

Make Up, Bridal Hairstyle, Regular manicure and pedicure (Includes steam room and Jacuzzi session)

Duration: 3 h 45 min. Services can be scheduled in different days

Estimate price: U\$162

### **General Packages\***

#### Paradise Dreams

Fly into a dream of total relaxation with these special treatments: Purifying Body Wrap, Hydrating Facial and Swedish massage. (Includes steam room and Jacuzzi session)

Duration: 1h 45 min

Estimate price: U\$104

#### Renova Therapy

Extraordinary sensorial experience to renew your body and spirit that include: Collagen Facial, Stress Cure massage and Spa Pedicure. (Includes steam room and Jacuzzi session)

Duration: 2 h 20 min.

Estimate price: U\$156

#### I Love You (couple's package)

Renova Spa offers you an intimate oasis of relaxation to enjoy together with these indulgent services: Natural Body Exfoliation, Ocean Harmony Massage, Flash Facial. (Includes steam room and Jacuzzi session)

Duration: 2 h 40 min.

Estimate price: U\$286 per couple

## 8. ALL-INCLUSIVE PROGRAM

### **Restaurants & Bars:**

Wide range of restaurants featuring buffet or a la carte service and bars located all over the complex. 24hr All Inclusive food and drinks program. Five bars (3 pool bars, 1 lobby bar and 1 beach bar) and a restaurant for the exclusive use of guests staying at The Royal Suites Turquesa. Full board with breakfast, lunch and dinner. Welcome cocktail. Coffee maker in room. Buffet theme nights. Snacks and soft drinks. A la carte dining (reservation required) without limited n° of visits (dress code). All national drinks, imported premium drinks at some bars. Minibar in room refilled daily. All drinks included at the theaters and Disco.

### **Sports & Leisure:**

Five pools (11 on the entire complex). Daily professional entertainment. Sports facilities and Spa. Dancing clases and discoteque. Daily activities program. Land sports. Non-motorized water sports. Daily entertainment program. Internet access. Butler service. Gym. Steam room and Turkish bath (reservation required). Catholic mass on Saturdays at 07.00pm. Entrance to the Casino (adults only, drinks not included) 10.00am - 03.00am

Use of the exclusive areas and facilities of The Royal Suites Turquesa and unrestricted use of the facilities of the three resorts in the complex: Grand Palladium Bavaro Resort & Spa, Grand Palladium Palace Resort Spa & Casino, and Grand Palladium Punta Cana Resort & Spa.

## 9. ROOM TYPES

### **Total: 372**

All rooms with: views of sea or pool, Butler Service, Room service 24h, Air conditioning, Ceiling fan, Shower and hydro-massage bathtub, Hairdryer, Bathroom amenities, Royal bath robes & slippers, Make up mirror, Bathroom scale, Direct dial telephone, PlasmaTV with remote control and satellite program, DVD-Player and DVD library, Iron and ironing board, Minibar refilled daily with water, soft-drinks, beer and one liquor of choice to select from 4 options (personalization available), Tea and coffee making facilities, Desk with lamp, Caribbean style decoration, Terrace or balcony with theca wood table and chairs, Living area with sofa bed, Free WiFi access, Electronic safety deposit box. Smoke detector, Docking station for MP3 players (Ipod) with radio and alarm clock, Pillow menu. New and exclusive "Palladium Mattress" by Memory Foam, Nightly tumdown service.

80 Suites with "swin up" access to the pool directly from the terrace, Pass thru window (for room service), in-room shower cabin with vapor bath, radio receiver and telephone line, -available only in categories DeLuxe Suites, Cabana Suites and Romance Suites of the 2nd stage of The Royal Suites Turquesa, specialized romantic lighting (Romance Suites & DeLuxe Suites), aroma treatment of the spaces.

Also available with charge: MP4 rental with pre-loaded relaxing music, in-room express ironing, bathtub aromatherapy, Royal bath robes & slippers for sale, shoe polish, newspapers delivered to your room, sleep machine and a menu of body oils.

### **Deluxe Junior Suite**

60 junior suites with "swim up" access to the pool from the terrace (only available on ground floor).

Distributed in 6 buildings of 36 rooms each; All of them elegantly embellished with spacious living area and sober style furniture. All of them have the following features: air conditioning, electronic key system, butler service, King size four-poster-bed with decorative mosquito net and comfortable memory foam mattresses that remember the shape of your body, double sofa bed, electronic safe, DVD player, in room ironing equipment, coffee/tea maker, minibar with daily refill, pillow menu included, direct dial telephone line, radio-wake up clock with MP3 station, pass thru windows for discrete access of room service which is available 24 hrs., complete bathroom with in-room-integrated hydromassage bathtub, bath robes and slippers, hair dryer, make up mirror. Free WiFi Internet access, plasma TV with cable program, terrace or balcony.

Total: 180

Max. Pax:	3	Pax Normal:	2
Max. Adults:	3	Min. Adults:	2
Max. Child:	0	Min. Child:	0
A/C:	180	Seaview:	0

### **Deluxe Suite**

8 Deluxe Suites have swim up access to the pool from the terrace (only available on ground floor). Distributed in 4 buildings of 36 rooms each.

Featuring all the facilities of a Deluxe Junior Suites plus romantic lighting, 2 plasma TV sets, spacious in-room-integrated hydro massage bathtub of 2m diameter and vapor shower cabin.

Total: 24

Max. Pax:	2	Pax Normal:	2
Max. Adults:	3	Min. Adults:	2
Max. Child:	0	Min. Child:	0
A/C:	24	Seaview:	0

### **Romance Suite**

4 Romance Suites have swim up access to the pool from the terrace (only available on ground floor).

12 units distributed in 2 buildings of 36 rooms each. Featuring all the facilities of the Deluxe Junior Suites category plus romantic lighting, extended terrace or balcony, spacious in-roomintegrated hydromassage bathtube 2m of diameter and vapor shower cabin.

Total: 12

Max. Pax:	2	Pax Normal:	2
Max. Adults:	2	Min. Adults:	2
Max. Child:	0	Min. Child:	0
A/C:	12	Seaview:	0

### **Royal Presidential Suite**

Room with two levels, King size canopy bed, Large living room with a double sofa bed on the first level, Complete bathroom, White furniture, Exterior jacuzzi on the second floor.

Total: 1

Max. Pax:	2	Pax Normal:	2
Max. Adults:	2	Min. Adults:	2
Max. Child:	0	Min. Child:	0
A/C:	1	Seaview:	0

### **Royal Honeymoon Suite**

Designed exclusively for couples, King size canopy bed, White furniture, Living room, large terrace with Jacuzzi, Bathrobe.

Total: 15

Max. Pax:	2	Pax Normal:	2
Max. Adults:	2	Min. Adults:	2
Max. Child:	0	Min. Child:	0
A/C:	15	Seaview:	0

### **Royal Junior Suite**

Rooms with a king size bed or two queen bed, double size pull out sofa bed, "in room" hydro massage tube.

Total:	124		
Max. Pax:	3	Pax Normal:	2
Max. Adults:	3	Min. Adults:	2
Max. Child:	0	Min. Child:	0
A/C:	124	Seaview:	0

### **Cabaña Suite**

8 units have swim up access to the pool from the terrace (only available on ground floor).

Distributed in 4 cabanas of 4 suites each one. Beautiful suites Caribbean style, in cabanas that seem to rise from the water of the surrounding pools. Featuring all the facilities of the Deluxe Junior suite, these suites have also separate living area, 2 balconies or terraces, 2 plasma TV sets, spacious in-room-integrated hydro massage bathtub and vapor shower cabin.

Total:	16		
Max. Pax:	3	Pax Normal:	2
Max. Adults:	2	Min. Adults:	2
Max. Child:	0	Min. Child:	0
A/C:	16	Seaview:	0

\*Service with extra charge

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